

# **UTA 2013 Budget Document**

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# Foreword

The adopted budget document contains a variety of information regarding Utah Transit Authority. To assist the reader in locating subjects of interest, the organization of this document is described below; also a Quick Reference Guide can be found following this page. The reader may also refer to the Table of Contents and Glossary for additional information.

# **Document Organization**

The UTA 2013 Budget Document has four major areas: Introduction, Functional Financial Plan, Department Guide, the Appendix and Glossary Section.

The **Introduction** (Section 1) contains the Budget Message, a description of priorities and issues for the budgeted New Year. The message describes significant changes in priorities (if any) from the previous year and highlights issues facing UTA in developing the current budget. An organization chart and a table showing the change in the number of employees by departments is included. This section also includes UTA's Strategic Plan and Performance Goals, the Budget Process and the UTA policies that apply to the budget process.

The **Functional Financial Plan** (Section 2) begins with a summary of overall Authority revenues and expenditures, followed by a description of revenue sources. Expenditure summaries for the operating of functional areas within UTA is presented next with a comparison between 2011 actual, 2012 budget, 2012 year end projected, and 2013 budget totals. This section also includes projected fund balances, projected reserves, 2013 capital expenditures and projects, and current debt obligations.

The **Department Guide** (Section 3) is organized by individual Director's area of responsibility / business unit, starting with the General Counsels office. Each Director's business unit contains the following:

- The Business Unit name and Director.
- · Department function
- Department organization chart including the number of 2012 budgeted positions.

The **Appendices** (Section 4) contains Utah Transit Authority and Community Profile, a map of our service area and a budget glossary.

# **Distinguished Budget Presentation Award**

The Government Finance Officers Association of the United States and Canada (GFOA) presented a Distinguished Budget Presentation award to Utah Transit Authority for its annual budget for the fiscal year beginning January 1, 2012. In order to receive this award, a governmental unit must publish a budget document that meets program criteria as a policy document, as an operations guide, as a financial plan, and as a communication device.

This award is valid for a period of one year only. We believe our current budget continues to conform to program requirements and we are submitting it to GFOA to determine its eligibility for another award.



# **Quick Reference Guide**

The following should assist the reader in locating key information contained in the 2013 Utah Transit Authority budget.

To find:	Refer to:	Section	Page
- Strategic Plan	Introduction	1.3	1-11
- The overall policies which guide the 2013 budget	Introduction	1.5	1-22
- Organization chart	Introduction	1.2	1-6
- UTA major expenditures and revenue sources	Summary of Major Revenues, Expenditures and fund balances	2.1	2-2
- Analysis of Revenue Sources	Summary of Major Revenue Sources	2.2	2-4
- Comparison of 2011 actual, 2012 year-end and 2013 budget expenditures	Summaries of Expenditures	2.3	2-9
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- Capital projects planned for 2013	Budgeted Capital Expenditures	2.5	2-28
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- Primary responsibilities of the department	Department Guide	3	By Dept. (See Table of Contents)









## UTAH TRANSIT AUTHORITY 2013 BUDGET MESSAGE

The Utah Transit Authority's budget for fiscal year ending December 31, 2013 has been prepared following policies established by the UTA Board of Trustees. This budget will allow UTA to continue to provide safe, reliable, and user-friendly transportation. Major issues that affect this budget are the national and local economy, sales tax, ridership and fare box revenues, cost of fuel and utilities, employee wages and benefits, and the availability of federal funding.

Since 2008, when fuel was at record prices and the economy started to falter, UTA has proactively responded by reducing department budgets across the board, making strategic service adjustments, maximizing opportunities for fare and other revenue and increasing efficiency.

Despite this ongoing economic uncertainty, ridership is higher than it has ever been with more than 42 million passenger trips in 2012. In addition, UTA opened a new FrontRunner commuter rail line between Salt Lake City and Provo. This extends UTA's total commuter rail line to more than 90 miles travelling between Pleasant View and Provo. Major construction also took place on both the Airport and Draper TRAX lines and the Sugar House Streetcar in 2012, with all lines scheduled to open in 2013.

UTA is constantly looking to the future, both in its budget outlook and in its planning and goals. The UTA board of trustees has outlined three primary goals for the next 10 years. These goals focus on social, economic and environmental areas:

- Social Enable individuals to pursue a fuller life with greater ease and convenience; a culture of collaboration which provides an opportunity/synergy to achieve our objectives, create a positive public image, and integrate transit into the fabric of everyday life.
- Economic Foster an effective and viable regional economy. Ensure that UTA has sufficient internal and external resources to respond to its customer's needs.
- Environmental Advance environmental efforts in our community by protecting natural resources, producing minimal footprint, and promoting clean air, water and sustainable living.

To achieve these longer term goals it is important for UTA to increase transit market share, maintain fiscal responsibility, improve operational and management excellence and ensure UTA has a healthy internal environment.

Increasing market share is a primary strategy for future success. Producing and serving riders is the essential component to becoming a part of the "fabric of everyday life" and





the success of improving transit quality and geographic reach relies on the ability of the organization to increase and retain riders.

Cost management is also an important element of UTA's future. It is important for UTA to leverage investments, generate new sources of revenue, improve fare-box revenue recovery, and cost management.

While cost management may not be a strategy that yields positive ridership or revenue goals, it is important to continue good business practices in order to maintain the most efficient transit system. Cost management consists of five key components: asset management, capital improvement program, operational efficiencies, quality workforce, and advanced technology.

The quality of the work environment at UTA shapes the effort of staff at each level of the organization. UTA continues to focus on developing leaders who are capable, innovative, and creative and who will manage, motivate, and engage their employees effectively and efficiently.

With these longer term goals in mind UTA begins 2013 motivated by its successes and the challenges it faces, as well as the great faith placed in it by the people it serves. Additionally, 2013 brings renewed opportunities to deliver results that reflect on UTA as the responsible community partner we strive to be.

As UTA goes into the 2013 budget year, sales tax revenues are projected to grow. With sales taxes providing the majority of UTA's annual revenues, this significantly impacts short-term and long-term budget planning.

UTA's board of trustees has set the following goals for 2013:

- Continue to see a positive ridership growth trend
- Complete the FrontLines 2015 program by opening the Airport and Draper TRAX lines
- Open the Sugar House Streetcar by December 2013
- Receive delivery of initial fleet of CNG buses
- Pursue transit-oriented development projects at several sites, promoting positive land use practices near transit properties
- Develop a comprehensive sustainability plan exploring alternative fuels, alternative energy, and increasing energy efficiency
- Begin developing next-tier projects and services in partnership with the Wasatch Front Regional Council and Mountainland Association of Governments, both of which are comprised of the local elected officials in our service area

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Salt Lake City, UT 84101

UTA is maintaining its comprehensive approach to safety as one of its top priorities. As always, our goal is to create and promote a safe environment, consistently improve our safety programs, and invest in education and awareness to ensure the safety of employees, riders and the traveling public.

Going forward it is important that UTA manages all of its expenses and scrutinizes all expenditures. As in the past, UTA's employees will be called upon to improve their performance, look for opportunities to increase efficiencies and, offer superior transportation value our riders and the taxpaying public.

Best Regards,

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Robert K. Biles Chief Financial Officer



# **1.2 ORGANIZATIONAL CHART**



# Utah Transit Authority Board of Trustees January 2013



### UTAH TRANSIT AUTHORITY APPROVED FULL-TIME EQUIVALENT (FTE) BY ORGANIZATIONAL RELATIONSHIP OPERATIONS, OPERATIONS SUPPORT AND GENERAL AND ADMINISTRATION

			Actual 2011	Actual 2012	Budget 2013
OPERATI	ONS:	-			
Bus					
M	eadowbrook				
	Administration		5.0	6.0	6.0
	Operations		357.0	352.5	371.0
	Maintenance	Maadaadaaada	92.0	90.0	95.0
		Meadowbrook	454.0	448.5	472.0
Ce	entral				
	Administration		4.0	5.0	7.0
	Operations		132.0	139.5	144.0
	Maintenance		42.0	44.0	42.0
	Transit Comms Center	_	15.5	15.0	21.0
		Central	193.5	203.5	214.0
O	gden				
·	Administration		5.0	3.0	3.0
	Operations		122.5	125.0	127.5
	Maintenance		41.0	41.8	42.0
	Marketing	_	1.0	1.0	1.0
		Ogden	169.5	170.8	173.5
Ti	mpanogos				
	Administration		7.0	8.0	8.0
	Operations		96.5	101.0	102.0
	Maintenance		30.0	32.0	33.0
	Marketing	-	1.0	1.0	1.0
		Timpanogos	134.5	142.0	144.0
Rail					
	Rail Administration		15.0	16.0	17.0
	Light Rail Operations		134.0	145.0	162.0
	Light Rail Maintenance		109.0	113.0	106.0
	Commuter Rail Operations		53.0	88.0	104.0
	Commuter Rail Maintenance		28.0	32.0	33.0
	Maintenance of Way		86.0	112.0	111.0
		Rail	425.0	506.0	533.0
Special	l Services				
	Special Services Administration		23.0	22.0	24.0
	Paratransit Operations		114.5	115.5	123.0
	Paratransit Maintenance		31.0	31.0	32.0
	Vanpool Adminstration		8.0	7.0	8.0
	Rideshare Administration	-	1.0	3.0	2.0
		Special Services	177.5	178.5	189.0

### UTAH TRANSIT AUTHORITY APPROVED FULL-TIME EQUIVALENT (FTE) BY ORGANIZATIONAL RELATIONSHIP OPERATIONS, OPERATIONS SUPPORT AND GENERAL AND ADMINISTRATION

		Actual 2011	Actual 2012	Budget 2013
	Operations Subtotal	1,554.0	1,649.3	1,725.5
OPERATIONS SUPPORT AND GENERAL Chief Executive Officer	AND ADMINISTRATION:			
Chief Executive Officer		2.0	1.0	1.0
Board Coordination		1.0	1.0	1.0
Corp & Board Support		2.9	5.0	4.9
	Chief Executive Officer	5.9	7.0	6.9
Chief Operating Officer Chief Operation Officer Support Maintenance		4.0 27.0	2.0 26.0	4.0 29.0
Fleet Engineering Training		7.0	15.5	15.0
Training	Chief Operating Officer	43.5	23.0	16.7
Chief Financial Officer	Chief Operating Officer	81.5	66.5	64.7
Chief Financial Officer and Co	ntract Adminstration	6.0	6.0	6.0
Accounting		16.0	16.0	16.0
Purchasing		28.5	26.0	29.0
Financial Services		13.3	13.9	12.8
Human Resources		20.4	19.4	20.0
Financial Planning & Analysis		1.0	1.0	1.0
	Chief Financial Officer	85.2	82.3	84.8
Chief Capital Development Officer				
Major Program Development		35.0	28.0	29.0
Facilities		56.0	63.0	70.0
Real Estate		6.0	9.0	9.0
Chief Ca	pital Development Officer	97.0	100.0	108.0
Chief Technology Officer Chief Technology Officer		2.0	1.0	1.0
Technology Development		6.0	6.0	6.0
Technology Deployment		3.0	3.0	3.0
Technology Support		3.0	2.0	3.0
Application Development		10.0	11.0	13.0
Network Support		11.0	12.0	12.0
Telecommunications		5.0	4.0	5.0
Operational Research and Dev	velopment	21.5	20.0	23.0
Technology Support Facility		10.0	11.0	12.0
	Chief Technology Officer	71.5	70.0	78.0
Chief Communications Officer				
Chief Communications Officer		2.0	2.0	2.0



### UTAH TRANSIT AUTHORITY APPROVED FULL-TIME EQUIVALENT (FTE) BY ORGANIZATIONAL RELATIONSHIP OPERATIONS, OPERATIONS SUPPORT AND GENERAL AND ADMINISTRATION

	Actual 2011	Actual 2012	Budget 2013
Labor Relations	5.0	5.0	5.0
Public Relations and Marketing	13.0	12.0	12.0
Electronic Fare Collection	5.0	6.0	6.0
Customer Service	33.9	35.9	40.0
Chief Communications Officer	58.9	60.9	65.0
Chief Planning Officer			
Planning	14.5	15.0	17.0
Chief Planning Officer	14.5	15.0	17.0
Chief Safety Officer			
Safety	5.0	8.0	9.0
Security	66.8	77.9	77.7
Chief Safety Officer	71.8	85.9	86.7
Internal Audit	3.0	3.0	3.0
General Counsel	6.0	7.0	7.0
Transit Oriented Development	3.0	3.0	3.0
Civil Rights	4.0	4.0	5.0
Risk Management	5.5	5.5	6.5
Board of Trustees	21.5	22.5	24.5
Operations Support and General and Administration Subtotal	507.8	510.1	535.6
UTAH TRANSIT AUTHORITY	2,061.7	2,159.3	2,261.1
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# UTA TODAY

Since its beginnings in 1970, UTA has expanded from a small company operating 90 buses and traveling 3,000,000 annual service miles, to the current system of over 600 active and reserve regular service transit vehicles (including hybrid-electric, ski, and over-the-road coaches) that provide 25,098,235 annual miles of service.

UTA serves the populations of Weber, Davis, and Salt Lake Counties, and the cities of Provo, Orem, American Fork, Pleasant Grove, Lehi, Lindon, Springville, Alpine, Cedar Hills, Highland, Tooele, Grantsville, Lincoln, Erda, Stansbury Park, Lake Point, Mapleton, Spanish Fork, Payson, Salem, Brigham City, Willard, and Perry. Today, UTA operates light rail, commuter rail, bus (regular fixed-route and express), bus rapid transit, Vanpool, Paratransit, and route deviation.

UTA now attracts 42,545,866 passenger boardings annually. The Special Services Business Unit offers paratransit and route deviation services along the Wasatch Front totaling 3,255,358 revenue miles and 712,784 passenger boardings per year. UTA's bus services (regular fixed route, regular express, and bus rapid transit) operate 14,780,581 revenue miles and boast 21,041,851 passenger boardings annually. The Salt Lake Valley TRAX light rail system operates 2,146,650 annual revenue miles with 17,501,151 passenger boardings, while the Commuter Rail system, extending from Salt Lake Central Station North to Ogden and south to Provo, operates 654,504 revenue miles and attracts 1,843,030 passenger boardings annually.

UTA currently has approximately 2,137 employees. Additional staff are planned to be hired to support the new rail lines. As UTA prepares to expand its service it is critical that the workforce is engaged and motivated, and participating in achieving the organization's goals.

# **ACCOMPLISHMENTS IN 2012**

2012 brought with it many successes for UTA. All board goals for 2012 were achieved, with the exception of one, which is very near completion. Below are some highlights from the past year, which are sure to build momentum for more milestones reached in 2013.

- Commuter Rail South, which connects Salt Lake City to Provo with 44 miles of rail, opened on December 10.
- Ridership increased to 42,806,077, 3% over 2011 ridership and slightly above the 2012 goal
- The 2015 program, which includes 5 rail projects with a total cost of \$2.354 billion dollars and the provision of 27 miles of light rail and a new commuter rail line from Salt Lake City to Provo, is 98.5% complete, beating the 2012 goal by 6.5%
- \$260,601,65 dollars of revenue was developed, beating the board goal by 1.4%
- The Unified Plan, Network, Economic Benefits, and Funding Options (Fueling our Future) Studies were all completed, helping UTA to establish its direction forward to provide improved service to communities along the Wasatch Front
- Progress was made toward procuring and reaching out to 7 potential sites for Transit-Oriented Development

# STRATEGIC PLAN PROCESS

In 2013, UTA will engage in the development of a strategic plan, meant to better define the overarching goal of where UTA is going and guide the Agency toward accomplishing that goal. The Strategic Plan will be centered around the corporate goals for 2013. These goals emerged from three areas of emphasis related to performance and accountability of every employee within the agency. These three areas of emphasis are:

- Customer Oriented Performance/Safety
- Sustainability/State of Good Repair
- Livability/TOD/Community Development

This process will begin by facilitating discussions among stakeholders about these three areas of emphasis and they way in which they should be incorporated into a framework for a 'Five Year Strategic Plan' for the agency. Then, using this established framework, a consultant will be brought on board to guide the structuring, design, and development of the Plan itself.

# **GOALS AND STRATEGIES FOR 2020**

The UTA board of trustees has stated the following vision: To "Provide an integrated system of innovative, accessible and efficient public transportation services that contribute to increased access to opportunities and a healthy environment for all people of the Wasatch region." The board has outlined three primary goals to realize this vision; community development/livability/transit-oriented development, sustainability and state of good repair, and customer oriented performance and safety.

Community Development/ Livability/ Transit-Oriented Development	•Encourage and facilitate community-building development that supports and is supported by transit to offer better quality of life through improved transportation options and access to goods, services, and recreation.
Sustainability and State of Good Repair	•Advance UTA's financial and environmental sustainability by ensuring wise stweardship of public dollars, protection of natural resources, production of a minimal footprint, and promotion of healthy and conscientious living.
Customer Oriented Performance and Safety	•Enhance UTA's reputation as a customer-oriented and safe transit agency be providing reliable, frequent service, offering rider amenities, and integrating safety into all practices.

# UTA 2013–2020 STRATEGIES AND GOALS

Utah Transit Authority, in partnership with various groups, has identified the following core and strategic measures based on the above-stated goals to be accomplished in 2013 and 2014:

CORE MEASURES: 2013		
Category	Measure	
Ridership	4% increase over 2012 actual	
Project and Program Development	Identify Next Tier services and Advance Regional Transportation Plan (RTP)	
Investment Per Rider	\$3.52	
Revenue Development	\$22M	
1. A	CORE MEASURES: 2014	
Category	Measure	
Ridership	Begin to focus on different measures of success (Trips/Capita, Market Share, etc.)	
Project and Program Development	-	
Investment Per Rider	Begin to look at Investment Per Passenger Mile	
Revenue Development	Identify non-traditional funds (EPA, DOE, DHHS, etc.)	

	STRATEGIC MEASURES: 2013
Category	Measure
Progress Toward Current	Airport TRAX line opening : April 30 <sup>th</sup>
Initiatives	Draper TRAX extension opening: August 31 <sup>st</sup>
	Sugarhouse Streetcar opening: December 31 <sup>st</sup>
	CNG:24 buses delivered, comprehensive long-term finance/implementation plan
	for CNG facilities, timeline/strategic plan for purchase of additional CNG vehicles
Community	<u>At UTA-owned sites:</u>
Development/Livability/TOD	Substantial completion of negotiations on two Development Agreements/Site
	Plan Approvals
	Substantial completion of negotiations on two Opening Agreements
	<u>At non-UTA-owned sites:</u>
	HUD Grant: completion of UTA Work Product on Demonstration Sites
	Agreement with two cities on Station Area Planning
	<u>General:</u>
	Active transportation: Completion of UCATS study, clear identification of next
	steps, participation in Active Transportation Committee
Sustainability and State of	Complete Asset Management Plan for State of Good Repair
Good Repair	Develop a Comprehensive Energy Management Plan
	Completion and dissemination of Air Quality Committee recommendations
Customer-Oriented	Updated web Trip Planner procured and installed
Performance and Safety	Automated Fare System utilizing pre-paid cards, band-issued credit/debit cards,
	and institutional passes as primary fare payment instruments
	Fully implement real-time customer information; available through texting, web
	browser, and smart phone apps
	Develop Customer Relations and Marketing Plan

STRATEGIC MEASURES: 2014		
Category	Measure	
Community	Improve transit readiness rating by 5%/year	
Development/Livability/TOD	Joint active transportation project with the Utah Department of Health	
Sustainability and State of	Target for State of Good Repair project completion	
Good Repair	Stabilize healthcare costs	
Customer-Oriented	Real-time information	
Performance and Safety	Automation	
	Fare strategy	
	Customer satisfaction	
	Reliability	
	Safety program award	



# **1.4 BUDGET PROCESS**

# THE BUDGET PROCESS

This section describes the process for preparing, reviewing and adopting the budget for the coming fiscal year. It also includes procedures for amending the budget after adoption and the process used in developing the capital budget. A budget calendar for the budgeted year 2013 is included at the end of this section.

Budget Process: A standing committee appointed and designated by the Board shall be responsible for development of the annual budget of the Authority. Currently the assignment for the development of the budget has been assigned to the Board Planning and Development Committee. The General Manager and Treasurer, with the advice and counsel of the appointed committee, shall prepare annually a preliminary budget for the ensuing year including operation, maintenance, administration expenses, debt service and capital expenditures.

The yearly process starts in May with an initial development of short-term strategies for the upcoming year by the Board Planning and Development Committee and Staff Directors. By August the Planning Committee is presented with a draft 2012 Goals Categories. During this time the Financial Planning Managers are assessing federal funding, economics, taxes, labor and political trends and developing a revenue projection based on this information.

During September the Financial Planning Managers develops the budget preparation instructions. UTA staff review current projects, capital equipment needs and pending orders.

The Financial Planning Managers meets with each Business Unit Manager / Department officers and Managers to present the Capital Budget Preparation Instructions and reviews guidelines for preparing the Departments Operational Guide and Capital Equipment Request.

In September the Financial Planning Mangers develop preliminary budgets based on the Board's draft Goals. The Financial Planning Mangers then presents the Operating Budget Preparation Instructions and preliminary budget to the Staff Directors and their managers for reviews and modifications. Each department prepares an operating budget and capital needs request, consistent with and linking to the Board Goals. The Corporate Staff then reviews the items. Capital items that are requested will be added to the capital budget based on need (as determined by the Policy Forum) and funding available through the Capital Reserve Fund and any grant funding that may be available.

During November the Corporate Staff and the Board's Planning and Development Committee review the preliminary budget. Preparation of the Budget Document and presentation of the tentative budget to the Board is made. Once the tentative budget is approved by the Board, it is sent to the Governor's Office, State Legislature and Local Governments for a 30 day comment period. The Financial Planning Managers make recommended changes based on comments, as directed by Board of Trustees and prepares the Final Proposed Budget Document. This is then forwarded the Board Planning Committee for review. In December the Final Proposed Budget Document and any changes to the Budget are made for final approval at UTA's Board Meeting.

Adoption of Annual Budget: Before the first day of each fiscal year, The Board shall adopt the annual budget by a vote of a quorum of the total Board. If, for any reason, the Board has not adopted the annual budget on or before the first day of January of any fiscal year, the preliminary budget for such year shall be in effect for such fiscal year until the annual budget is adopted.

Please refer to the 2013 UTA Budget Preparation Schedule at the end of this section.

Amendment of Annual Budget: The Board may, by a vote of a quorum of the total Board at any duly-held regular, special or emergency meeting, adopt an amended annual budget when reasonable and necessary, subject to contractual conditions or requirements existing at the time the need for such amendment arise.

Accounting and Budget Basis: Every preliminary budget shall set forth a statement of the sources of funds and estimated revenues available to defray expenditures. The basis of the budget shall be the same for all funds as the basis of accounting, which currently is the accrual method.

Note:

- 1. The Authority report as a single enterprise fund and uses the accrual method of accounting and the capital maintenance measurements focus. Under this method revenues are recognized when they are earned and expenses are recognized when they are incurred.
- 2. The Authority does not budget depreciation.
- 3. Board Goals are finalized in January based on actual results of the prior year.

### 2013 UTAH TRANSIT AUTHORITY BUDGET PREPARATION SCHEDULE

## Updated 10/13/12

## **TASK**

## **COMPLETION DATE**

Present Updated Preliminary TDP Model to Executive Team and or Corp. Staff to determine Budget Schedule Executive Team to assess federal funding, local economics, sales tax collections future service adjustments, labor and political trends. , discuss assumptions for revenue, ridership and operating projections for 2012. Discuss capital needs and priorities. Finalize Budget Process Schedule.	10 July 2012 S,	
Executive Team outlines strategies, drafts criteria for Operating and Capital Projects and develops revenue & expense targets for a balanced TDPM		
Present Preliminary TDP Model, Economic Factors, Financial Plan to Planning & Development Committee. Planning & Development Committee accepts TDPas starting point of Budget Process	11 July 2012	
Board of Trustees and Executive Staff finalizes the 2013 Strategies Goals and reviews updated TDP model, 5Yr. Operating Plan and Economic Factors included in the updated TDP Model.	17 August 2012	
GM Staff presents <u>Capital and Operating Budget Preparation Instructions</u> to 1 Business Unit Directors and meets with each Group to review guidelines for Capital budget and Operating budget development.	3 –20 August 2012	
Capital budget request by category with analysis of the appropriate criteria, statement of project outcomes, identification of project manager.	27 August 2012	
Operating budget by department by account, description of Department 31 August 2012 Function and red lined organization chart are returned to GM Staff for evaluation & justification analysis		
Decision Lens process begins on Capital Projects Large and Medium Cost	4 Sept. 2012	
Decision Lens process begins on Capital Pool items Completed	7 Sept 2012	
Budget Request reviewed by Executive Team, Budget Request reconfigured for outcome prior to Corporate Staff meeting.	11 September 2011	

Corporate Staff evaluates capital programs and projects, refines allocation across capital categories (if necessary) and assigns allocation and project (S responsibility to Business Unit. Review of Operating budget request and makes any required revisions.	13 – 14 Sept 2012 Special 2 day meeting)
Draft Budget accepted by Corporate Staff (To be emailed)	19 September 2012
Budget Staff prepares pre-approved tentative budget document and mails to Board of Trustees.	3 October 2012
Review of 2012 Tentative Budget in Planning & Development Committee, all Board of Trustee members invited. After approval 2012 Tentative Budget sent to Local Governments, State Legislature and Governor's office of Planning and Budget. Post budget on UTA Web site inviting public comments.	10 October 2012
Confirmation of Tentative Budget at Board meeting.	24 October 2012
Budget Review and Comment Period. 10 October thru	12 November 2012
Public Hearing and comments at Board Planning and Development meeting.	7 November 2012
Prepare and Review Final Budget Document at Corporate Staff Meeting	20 November 2012
Email Final Budget Document to Board Planning Committee.	28 November 2012
Review of Final Budget Document by Board Planning & Development Committee.	5 December 2012
Incorporate any changes per Planning Committee and mail to Board of Trustee.	12 December 2012
Presentation of the Proposed Final Budget Document and Goals to Board of Trustees.	19 December 2012
Prepare, print and distribute Budget Document and Strategic Plan to Policy Forum, Board and Operating departments.	March 2013

Goal Setting & Budget Process

- The process relies on a five-year Transit Development Plan (TDP).
- The annual goals are the driving force in planning and budget preparation.



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# **1.5 FINANCIAL POLICIES**

#### **Financial Information and Policies**

#### Internal Control

#### Organization

The Authority is governed by a 19 member Board of Trustees which is the legislative body of the Authority and determines Authority policy. The members of the Board of Trustees are appointed by each county municipality or combination of municipalities annexed to the Authority. In addition one Trustee each is appointed by the State of Utah Governor, President of the Senate, Speaker of the House and the State Transportation Commission.

#### Reporting Entity

The Authority has adopted the provisions of Statement No. 14 of the Governmental Accounting Standards Board ("GASB"), *The Financial Reporting Entity* and Statement No. 39 of the GASB, *determining whether certain organizations are component units* – an amendment of GASB Statement No. 14. Accordingly, the financial statements include only the accounts and transactions of the Authority. Under the criteria specified in Statement No. 14 and 39, the Authority has no component units nor is it considered a component unit of any municipality or government. The Authority is, however, considered to be a related organization by virtue of the fact that the Board of Trustees is appointed by the municipalities.

The Authority does not raise or hold economic resources for the direct benefit of a governmental unit and third party governmental units do not have the ability ot access economic resources held by the Authority. This is evidenced by the fact that the Authority is a legally and fiscally separate and distinct organization under the provisions of the Utah Code.

### Summary of Significant Accounting Policies

### Basis of Accounting

The Authority reports as a single enterprise fund and uses the accrual method of accounting and the capital maintenance measurement focus. Under this method revenues are recognized when they are earned and expenses are recognized when they are incurred.

### Classification of Revenue

#### *Operating revenues*

Operating revenues include activities that have the characteristics of exchange transactions such as passenger revenues and advertising revenues. Non-operating revenues: Non-operating revenues include activities that have the characteristics of non-exchange transactions and other revenue sources that are defined as non-operating revenues by GASB Statement No. 9, "Reporting Cash Flows of Proprietary and Nonexpendable Trust Funds and Governmental Entities that use

Proprietary Fund Accounting," and GASB Statement No. 34. Examples of non-operating revenues would be sales tax revenues, federal grants and investment income.

#### Sales Tax Revenues

As approved by the voters, serviced communities' sales taxes for transit are collected in these communities to provide the Authority with funds for mass transit purposes. Funds are utilized for operations and for the local share of capital expenditures. Sales tax revenues are accrued as a revenue and receivable for the month in which the sales take place.

#### Cash and Cash Equivalents

Cash equivalents include amounts invested in a repurchase agreement, Certificates of Deposit and the Utah Public Treasures' Investment fund, including restricted and designated cash equivalents.

#### Receivables

Receivables consist primarily of amounts due to the Authority from sales tax collections, federal grants, pass sales, and investment income. Management does not believe any credit risk exists related to these receivables.

#### Parts and Supplies Inventories

Parts and supplies inventories are stated at the lower of cost or market. Inventories generally consist of fuel, lube oil, antifreeze, and repair parts held for consumption. Inventories are expensed as used.

#### Property, Facilities, and Equipment

Property, facilities and equipment are stated at historical cost. Maintenance and repair expenditures which substantially improve or extend the useful life of property are capitalized. Routine maintenance and repair are expensed as incurred. Property, facilities and equipment are capitalized if they have individual costs of at least \$5,000 and useful life of one year.

#### Compensated Absences

Vacation pay is accrued and charged to expense as earned. Sick pay benefits are accrued as vested by Authority employees.

#### Risk Management

The Authority is exposed to various risks of loss related to torts; theft of, damage, and destruction of assets; environmental matters; worker's compensation; damage to property and injuries to passengers and other individuals resulting from accidents and errors and omissions.

The Authority is self-insured for public liability and property damage claims. The Authority also operates a self-insurance program for workers' compensation claims. The Authority maintains a staff of qualified and licensed claims adjusters to carry out its

program. Claims are paid with general operating revenues of the Authority and are reported as an administrative expense. The Authority has established a Risk Contingency Fund that is Funded at \$6.1 million as of December 31, 2005.

#### Budgetary and Accounting Controls

The Authority's annual budget is approved by the Board of Trustees as provided for by law. Operating and non-operating revenues and expenditures are budgeted on the accrual basis except depreciation. Capital expenditures and grant reimbursements are budgeted on a project basis. For multi-year projects, each year the expected expenditures for that year as well as related grant reimbursements are re-budgeted.

The Authority's Board of Trustees adopts its annual budget in December of the preceding fiscal year based on recommendations of staff and the Board Planning and Development Committee.

Individual department budgets are monitored for authorized expenditures on a department-total rather than department line-item basis.

The Board must approve all increases or decreases to the net operating expense line, total capital budget line and total operating revenue line of the Authority's operating and capital budgets. The General Manager will inform the Finance and Operations Committee of any changes to any line items within the operating expense categories and any changes to any line items within the capital expenditures categories of the approved operating and capital budget that exceed 1% of the line item to be changed, even if there is no net increase to the overall and operating capital budgets. The General Manager may approve all revisions to department budgets or between departmental budgets without reporting such changes to the Board provided that the revisions do not result in any changes to the net operating expense line or total operating revenue line of the Authority's operating and capital budgets.

The Authority's budgetary process follows Section 17A-1, Part 5, of the Utah Code Annotated, as amended. The annual budget is submitted to the State Auditor's Office within 30 days of adoptions.

#### Investments

The Authority is governed in its investment and depository transactions by its own investment policy, the Utah Money Management Act and the rules of the State Money Management Council. The Authority's investment policy sets limitations on the maximum amount of deposits allowed at any single qualified financial institution. The statutes stipulate that investments transactions may only be conducted through qualified depositories or primary reporting dealers. The statues authorize the Authority to invest in negotiable certificates of deposit issued by approved banks and savings and loans; repurchase agreements; commercial paper rate P-1 by Moody's Investment Services, Inc. or A-1 by Standard and Poor's Corporation; bankers' acceptances; Obligations of the U.S. Treasury and certain agencies; bonds, notes and other indebtedness of political subdivisions of the State of Utah; shares or certificates in any open-end management investment company registered with the Securities and Exchange Commission subject to certain portfolio restrictions; guaranteed loans to college students; certain secured debt of public housing authorities and the Utah Public Treasurers' Investment Fund. A major portion of the Authority's investment is currently in the Utah Public Treasurers' Investment Fund. The investment activity of this fund is governed by the Utah Money Management Act. Income from the fund is allocated to the Authority based on its *pro rata* share of the total earnings in the fund.

#### **Employee Pension Plans**

On January 1, 2003, UTA merged the Administrative Employee Retirement Plan into the Hourly Employee Retirement Plan. The combined Utah Transit Authority Employees Retirement Plan is a single employee defined benefit plan that covers all eligible employees and provides retirement benefits to plan members and their beneficiaries. The Plan also provides disability benefits to plan members. The plan's provisions were adopted by a resolution of the Authority's Board of Trustees which appoints those who serve as trustees of the plan. Amendments to the plan are adopted by a resolution of the Authority's Board of Trustees.

### Specific UTA Board of Trustees by-laws on Budget and Financial Polices follows:

UTA Board of Trustees By-laws Budget and Financial Policies Article VI Section 2 <u>Budget Process</u>

A standing committee appointed and designated by the Board shall be responsible for development of the annual budget of the Authority. The General Manager and Treasurer, with the advice and counsel of the appointed committee, shall prepare annually a tentative budget for the ensuing year including operation and maintenance expenses, debt service and any provisions for capital expenditures. In the preparation of each such tentative budget, the classifications and divisions into which such budget shall be divided shall comply with the requirements of any relevant contract, generally accepted accounting principles, or as otherwise provided by the Act or other laws. Any tentative budget may set forth such additional material as the Board may determine. Every tentative budget shall also set forth a statement of the source of funds and every tentative budget shall be based on a five (5) year financial plan.

Article VI Section 3 Adoption of Annual Budget

Before the first day of each fiscal year, the Board shall adopt the annual budget by an affirmative vote of a majority of all members of the Board. Copies of the annual budget shall be filed in the office of the Authority and with the designated state officials in compliance with the Act and other laws. If for any reason the Board shall not have adopted the annual budget on or before the first day of January of any fiscal year, the preliminary budget for such year, if approved in conformance to any contract or formal action of the Board, shall be deemed to be in effect for such fiscal year until the annual budget for such fiscal year is adopted.

Article VI Section 4 <u>Amendment of Annual Budget</u>

The Board may, by an affirmative vote of a majority of all the members of the Board, adopt an amended annual budget when reasonable and necessary, subject to any contractual conditions or requirements existing at the time the need for such amendment arises. UTA Board of Trustees By-laws Budget and Financial Policies Article VI Section 5 <u>Appropriations</u>

- (A) The Board must approve all increases or decreases to the net operating expense line, total capital budget line and total operating revenue line of the Authority's operating and capital budget. The General Manager will inform the Finance and Operations Committee of any changes to any line items within the operating expense categories and any changes to any line items within the capital expenditures categories of the approved operating and capital budgets that exceed 1% of the line item to be changed, even if there is no net increase to the overall operating and capital budgets. The General Manager may approve all revisions to departmental budgets or between departmental budgets without reporting such changes to the Board, provided that the revisions do not result in any changes to the net operating expense line or total operating revenue line of the Authority's operating and capital budget.
- (B) The revenue the Authority, as estimated in the annual budget and as provided for in any tax provision or other revenue and borrowing resolutions, shall be allocated in the amounts and according to the funds specified in the budget for the purpose of meeting the expenditures authorized.
- (C) The Board may make an appropriation to and for one or more contingency funds to be used only in cases of emergency or unforeseen contingencies.

Article VI Section 6 <u>No Contract to Exceed Appropriation</u>

Except as otherwise provided in these Bylaws, neither the Board nor any officer or employee shall have authority to make any contract, or otherwise bind or obligate the Authority to any liability to pay any money for any of the purposes for which provisions is made in the approved budget in excess of the amounts of such budget for any such fiscal year. Any contract, verbal or written, contrary to the terms of this section shall be void ab initio, and no Authority funds shall be expended in payment of such contracts

UTA Board of Trustees By-laws Budget and Financial Policies Article VI Section 7 Contingencies

- (A) In the case of an emergency which could not reasonably have been foreseen at the time the budget was adopted, the Board may authorize the expenditure of funds in excess of budgeted expenses, by an affirmative vote of all the members of the Board. Such resolution shall set forth in full the facts concerning the emergency.
- (B) In any year in which the budget has been filed with designated officials in compliance with the Act or other laws, a certified copy of the budget shall be filed

Utah's Debt Enabling Statue for Independent Special Districts (UTA) 17A-2-1035 Limitation on indebtedness of district

Districts may not incur any indebtedness, which exceeds in the aggregate 3% of the fair market value of all real and personal property in the district (see Budget Document Section 2.6). Within the meaning of this section, "indebtedness" includes all forms of debt which the district is authorized to incur by this part or by any other law. Bonds issued that are payable solely from revenues derived from the operation of all or part of the district facilities may not be included as indebtedness of the district for the purpose of the computation.
## Executive Limitations Policy No. 2.3.2 Financial Conditions and Activities

Financial conditions and activities shall not incur financial jeopardy for Utah Transit Authority ("Authority"), nor deviate from the Board's Ends policies. Accordingly, the General Manager shall not:

- 1. Incur debt for the Authority in an amount greater than provided by the approved budget.
- 2. Use any long term reserves except for Board objectives.
- 3. Generate less than the annually-budgeted amount of Available Funds.
- 4. Acquire, encumber or dispose of real property in excess of \$100,000 without prior Board Approval.
- 5. Make contributions from Authority funds except for purposes that enhance the objectives of public transit.
- 6. Violate laws, regulations, generally accepted accounting principles (GAAP), rulings or policies regarding financial conditions and activities.

Executive Limitations Policy No. 2.3.3 Budgeting

Budgeting for any fiscal year or the remaining part of any fiscal year shall not deviate materially from the Board's Ends priorities, risk fiscal jeopardy, or fail to be derived from the five year plan. The authorities' balanced budget includes specific limiting conditions listed below which the General Manager shall not:

- 1. Fail to include credible projections of revenues and expenses, separation of capital and operational items, cash flow, and disclosure of planning assumptions.
- 2. Plan the expenditure in any fiscal year of more funds than are conservatively projected to be available in that period.
- 3. Budget for current liabilities to exceed current assets, subject to targeted working capital reserves of one twelfth of the annual budgeted operating expenses plus one percent of the an annual budgeted operating expenses, with minimum required working capital reserves of 4.5% of forecasted annual sales tax revenues.
- 4. Fail to establish adequate cash reserves for: debt service reserve funds, debt service funds, risk contingency funds for the Authority's self-insurance program, reserve funds as may be required by law or by contract, or other specific purpose funds as directed by the Board.
- 5. Fail to budget to meet all bond covenants and debt obligations.

6. Fail to budget funds less than are necessary for the successful, efficient, and prudent operation of the Utah Transit Authority.

Utah Transit Authority budget for 2007 having met and not exceeded the above conditions is therefore considered to have a balanced budget.

Executive Limitations Policy No. 2.1.8

Service Sustainability Reserve Fund

The General Manager shall, at the direction of the Board of Trustees, establish a reserve fund equal to 5% of the Authority's annual budget (the "Reserve Fund"). The General Manager shall not fail to:

1. Create a Reserve Fund in a separate account from a portion of the Capital Reserve that is available in excess of the amount anticipated in the annual budget each year until the reserve is fully funded. The amount to be contributed will be determined after review of the annual budget results with the Board of Trustees with the goal of the Reserve Fund being fully funded by December 31, 2013.

2. Report to the Board of Trustees' Planning and Development Committee information as to the use of the Reserve Fund that will include the details concerning the extraordinary circumstances causing the revenue shortfall or cost overrun and indicating the amount and the budget year against which the funds are to be applied.

3. Use the Reserve Fund to preserve service levels when the Authority is facing a revenue shortfall or cost overrun due to extraordinary circumstances, such as an economic downturn or rapid rise in fuel prices or any combination of such events.

4. Transfer funds or use the Reserve Fund as he deems appropriate and necessary and do so without prior authorization of the Board of Trustees.

5. Replenish the Reserve Fund when it is used as provided for by this Policy.

Effective Date: October 22, 2008 Adopted by: R2008-10-05



# 

# 2.1 SUMMARY OF MAJOR REVENUE AND EXPENDITURES

## UTAH TRANSIT AUTHORITY 2013 OPERATING BUDGET 12/19/2012

	ACTUAL 2011	PROJECTED 2012	BUDGET 2013
REVENUE			
PASSENGER REVENUE	39,693,756	43,736,000	49,688,000
ADVERTISING REVENUE	1,833,334	1,888,000	1,945,000
INVESTMENT INCOME	3,672,397	848,000	562,000
SALES TAX REVENUE	178,560,993	194,100,000	201,864,000
OTHER REVENUE	3,483,140	3,574,000	3,222,000
FEDERAL OPER./PREVENT. MAINT.	48,082,370	46,612,000	48,278,000
TOTAL REVENUE	275,325,990	290,758,000	305,559,000
EXPENSE			
BUS SERVICE	80,939,524	78,830,000	79,165,469
RAIL SERVICE	38,132,982	47,154,000	60,148,871
PARATRANSIT SERVICE	16,056,156	17,885,000	18,736,803
RIDESHARE/VANPOOL SERVICE	18,256	238,000	191,248
OPERATIONS SUPPORT	22,414,444	27,677,000	28,716,608
GENERAL & ADMINISTRATIVE	24,483,984	27,327,000	27,671,001
NET OPERATING EXPENSE	182,045,346	199,111,000	214,630,000
MAJOR INVESTMENT STUDIES			
EXPENSE	208,795	3,545,000	7,443,350
OFFSETTING PROJECT FUND		(2,100,000)	(5,231,350)
NET INVESTMENT EXPENSE	208,795	1,445,000	2,212,000
AMORTIZED CHARGES	810,914	810,914	810,914
NET EXPENSE	183,065,055	201,366,914	217,652,914
AVAILABLE - REVENUE LESS OPERATING EXPENSE	92,260,935	89,391,086	87,906,086
BOND DEBT SERVICE	78,211,222	81,814,125	89,601,231
OFFSETTING FUND	(55,069,344)	(19,546,484)	(1,270,200)
NET BOND EXPENSE	23,141,878	62,267,641	88,331,031
OTHER FINANCIAL ACTIVITIES			
UTAH COUNTY	6,741,000	6,741,000	-
UTAH COUNTY PREPAID ALLOCATION			(17,000,000)
SERVICE STABILIZATION FUND			(4,000,000)
DISPOSITION OF REAL ESTATE			(5,000,000)
NET OTHER FINANCIAL ACTIVITIES EXPENSE	6,741,000	6,741,000	(26,000,000)
CONTRIBUTION TO CAPITAL RESERVES	62,378,057	20,382,445	25,575,055
	7 000 000	7.015.000	7 . 56 865
	7,300,000	7,615,000	7,450,000
NEW DEBT ISSUED	100,000,000	180,000,000	0

• The current balance of the Service Stabilization Fund is \$10,267,708



# 2.2 SUMMARY OF MAJOR REVENUE SOURCES

#### **Revenue Summary**

Analysis of Revenue Sources

#### Source: Sales and Use Tax

The largest operating source of revenue for the Authority is a local option sales tax, which is imposed by the service area of the Authority. In November 2006 the voters in Utah and Salt Lake Counties approved a ballot measure increasing the rate of Tax. Then in February the Legislature reduced sales tax on food, but so as not to affect the sales tax of Special District (of which UTA is) the Municipalities of the Wasatch Front increased sales tax on hard goods enough to make the Special Districts whole. The sales tax rate is .55% for Weber and Davis Counties. A rate of 6825% for Salt Lake County, .526% for Utah, and 0.3% Tooele and Box Elder Counties. This revenue is projected to generate \$185.4 million in 2012.

The UTAs growth rate for Sales and Use Tax from 1988 to 2012 is 5.5%.. For 2012, the State of Utah Revenue Assumption Committee estimates retail sales, which sales tax is based on, to have a 6.7% increase (last meeting in November 2012) over 2011 receipts, then a 6.4% increase in 2013. The Authority estimated 2013 Sales Tax revenue is based on a 4% increase over projected 2012 Sales Tax. In the past UTA collections along the Wasatch Front run at a historically higher rate than retail sales for the whole State of Utah, but with slow economic improvement UTA will use a more conservative estimate than the states forecast.



#### Source: Advertising

Advertising revenues for the Authority comes from the lease of exterior space on the sides and rear of the bus and light rail vehicles. The compound annual growth rate for advertising over the last 4 years has been somewhat flat. For 2013advertising is projected to produce \$1.945 million, a slight increase due to opening of new routes based and on contracted guarantees.



#### Source: Passenger Revenue

The Authority base fare is \$2.35, fares range from \$1.15 for senior citizens to \$5.25 for premium express service. A change in counting methodology accounts for the decrease ridership in 2007. In addition to new rail lines, ridership and fares, which are expected to increase at a nominal rate to keep pace with population and employment growth, UTA projects \$49.6M in Fare Box revenue in 2013.



\* Projected



Year	Passengers
2008	41,713,708
2009	37,218,977
2010	38,363,856
2011	40,605,141
2012*	42,806,000
2013*	46,876,000

\* Projected



#### Source: Federal Operating and Preventative Maintenance Revenue Grants

In 2012 the Transportation Bill; Moving Ahead for Progress in the 21<sup>st</sup>. Century (MAP 21) was approved by Congress. MAP 21 allows the Authority to use formula funds for preventive maintenance as defined by the National Transit Database. The use of these funds for preventive maintenance is a direct reduction of funds available for capital projects. These formula funds may be used to cover up to 80% of preventive maintenance costs with the balance being used for other capital projects.

Projections for 2013 are based on a slight increase of funding due to Re-Authorization.



#### Source: Investment Income

Interest income consists of interest earned on invested operating funds not yet expended and funds held for future capital expenditures. Most of the Authority's funds are invested with the Public Treasurers Investment Fund managed by the State Treasurer's office.

A rate of .5% (estimated earnings from the investment fund) is applied to projected funds in the capital reserve accounts in 2013 in the Transit Development Plan model. Note that the higher interest income years are mainly from holding bond proceeds to be used in following year capital projects.



#### Source: Other Income

Other income consists of income from rents and leases on the right-of -way and discounts taken. Vanpool revenue is now accounted for with passenger revenue. Other income projected 2012 is based on year-to-date YTD data and annualized. 2013 estimate is based on estimated revenue including new, Intermodal space rental and Rail Car rentals to other Transit agencies.







# **2.3 SUMMARY OF EXPENDITURES**

## 2013 Final Operating Budget Key Assumptions

**Operating Expense Budget:** 

2012 Projected \$191.9 million 2013 Budget \$214.6 million

## Key Assumptions:

- Sales Tax Revenues: 4% increase over 2012 actual. Based upon:
  - State RAC current projection of 5% growth in retail sales tax increase
  - State RAC current projection of growth in new car sales
- Diesel Fuel: average of \$3.50 per gallon
  - Reflects DOE estimates and UTA experiences.
  - See Graph, next page
- Energy & Utilities: a 6% increase
  - Based on Rocky Mountain Power rate increase requests
  - See Graph, next page
- Service Changes:
  - Net increase of \$16.1 million to total bus/rail/paratransit service
  - FrontRunner South line full year impact (opened December, 2012)
  - Opening of Airport and Draper Trax service plus Sugarhouse Streetcar
- Employee Compensation:
  - Includes 2% merit increase (bargaining unit and administration)
  - Incorporates recommended market salary lane adjustments
- Benefits
  - Medical insurance costs projected to increase 6% in 2013

# 2013 Final Budget Overview

### • Economic Outlook

- Improving growth in employment and retail sales for Utah and the U.S.
- Expected increases in fuel costs as energy prices increase in 2013.

### • Revenue Projections

- Sales tax growth trends moving upward.
- Increases in both farebox revenue due to new service offerings and fare increase and federal funding.

## • Service Changes

- FrontRunner South first full year of service (opened December 2012).
- Start up of Airport and Draper Trax extensions in 2013, plus Sugarhouse Streetcar.

### • Operating Expense Projections

- Rail service expense increased to accommodate new FrontRunner and TRAX services.
- Bus service expense declines as service changes are introduced, offset by fuel cost increase.
- Operating Support expenses increasing to support overall increase in transit services.
- Operating expenses include increased benefit costs.

## • Capital Expenditures

- Continued investment in completing 2015 projects.
- Investment in completing Sugarhouse Streetcar project.
- Impact of borrowing for completion of projects results in higher bond debt service expense.



The "Fuel Price History: 2009 to 2012" chart shown above illustrates the monthly changes in UTA diesel prices from 2009 to 2012. After the drop in diesel prices in 2009 due to the recession, prices have gradually climbed as economic growth returned.

The blue line represents the actual 2012 UTA diesel price. For most of 2012 the price per gallon of diesel moved within the \$2.50 to \$3.50 per gallon range.

Budgeted 2013 diesel price is \$3.50 per gallon, as represented by the maroon line.

## 2013 Final Operations Budget: Expense Projections

	2012 Projected	2013 Budget
Bus Service	\$78,810,285	\$79,165,470
Rail Service	\$45,762,944	\$60,148,871
Paratransit	\$17,516,119	\$18,736,803
Rideshare/Vanpool	\$64,632	\$191,248
Operations Support	\$26,114,333	\$28,716,608
General & Administrative	\$23,594,177	\$27,670,999
Total Net Operating Expense	\$191,862,490	\$214,630,000

## Key Elements:

- Service Increase: includes total net service increase of \$16.1 million
  - Rail Service: net increase of \$14.4 million
  - Bus Service: net increase of \$0.4 million
  - Paratransit & Vanpool: net increase of \$1.3 million
  - FrontRunner South full year operation (opened December, 2012)
  - Opening of Airport and Draper Trax extensions and Sugarhouse Streetcar
- Operations Support & Administration
  - Net increase of \$5.6 million: primarily impacts of support needed for new services and wage increase
- Headcount Changes: 4 headcount drop
  - Rail: 10 new FTEs
  - Bus: Drop of 29 FTEs
  - Paratransit: 15 new FTEs
  - Admin and Ops Support no growth

# **Bus Service**

	Total in 2013 Final Budget:	\$28,716,608
•	Safety (incl. Police)	\$6,660,189
•	Facilities	\$9,174,724
•	<ul><li>Business Solutions</li><li>Technology Support, Telecommunications, Ops Reserved</li></ul>	\$3,172,505 arch
•	<ul> <li>COO Office</li> <li>Support Maintenance, Fleet Engineering, Facilities, Training</li> </ul>	\$6,235,863
•	Customer Service	\$2,732,304
Oper •	cations Support         Administrative Services         • Financial Services	\$ 741,023
<u>Ride</u>	<u>share / Vanpool Service</u> Vanpool and Rideshare administration:	\$191,248
Para •	<u>transit Service</u> Operations, maintenance & administration:	\$18,736,803
	Total in 2013 Final Budget:	\$60,148,871
<u>Rail</u> • •	Service Commuter Rail, TRAX & JRSC – operations: Commuter Rail, TRAX & JRSC – maintenance: Commuter Rail, TRAX & JRSC – administration: Maintenance of Way:	\$15,415,101 \$24,583,160 \$ 1,883,092 \$18,317,518
	Total in 2013 Final Budget:	\$79,165,470
•	Meadowbrook: Mt. Ogden: Timpanogos:	\$14,993,896 \$36,835,942 \$15,071,942 \$12,261,667
•	Central:	\$14,995,896

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# **Administration**

<ul> <li>Administrative Services</li> <li>Accounting, Purchasing, CFO, Human Resources</li> </ul>	\$5,969,887
<ul> <li>Capital Development</li> <li>Major Program Development, Planning, Intermodal Hubs</li> </ul>	\$2,100,469
<ul> <li>Customer Focus</li> <li>Chief Communications Officer, Labor Relations Public Relations &amp; Marketing</li> </ul>	\$3,156,130
<ul> <li>Chief Operations Officer</li> <li>Chief Operations Officer</li> </ul>	\$ 751,974
<ul> <li>General Manager</li> <li>General Manager, Board Support, Board Coord.</li> </ul>	\$4,300,868
• Internal Audit	\$ 146,500
<ul> <li>Legal</li> <li>General Counsel, Civil Rights, Risk Management, Transit Oriented Development</li> </ul>	\$5,048,822
<ul> <li>Technology</li> <li>Chief Technology Officer, Technology Deployment Support, Application Development and Network Su</li> </ul>	
• Planning	\$1,352,983
<b>Total in 2013 Final Budget:</b>	\$27,670,999
Total Operating Expenses in 2013 Final Budget:	\$214,630,000

## 2013 Final Budget: Major Investment Studies

	2012 Projected	2013 Budget
Expense Offsetting Project Fund	\$1,798,401 (\$604,125)	\$9,655,350 (\$5,231,350)
Total Net Investment Expense:	\$1,194,276	\$2,212,000

- Expenses of \$7.6 million include:
  - Taylorsville/Murray, BRT, Redwood Road, SLC Op Plan, Central Bus Garage, CNG transit studies.
- Offsetting project funds of \$5.2 million include:
  - Grants and futures grants
  - Contributed capital
- Studies are dependent on receiving future grants and contributed capital funds

## Utah transit authority Operating budget 2013

The following pages contain a detailed breakdown of the 2013 Expense Budget. At the bottom of the next 7 pages the heading "Net UTA Bus", then "Net Rail Service", "Net Paratransit", "Net Rideshare Service", "Net Operations Support Expense" and "Net Administration Expense" represents the total from that pages detail budget for the type of UTA mode of transportation or support type it represents. This amount is carried forward to the 2013 Budget page and can be found in the "Expense" portion of the page under the "Final 2013 Budget" column.

On the last page in this section the reader will find the Primary Transit Development Plan for 5 years of projected operating expense.

## UTAH TRANSIT AUTHORITY 2013 OPERATING BUDGET 12/19/2012

	ACTUAL 2011	PROJECTED 2012	BUDGET 2013
REVENUE			
PASSENGER REVENUE	39.693,756	43,736,000	49,688,000
ADVERTISING REVENUE	1,833,334	1,888,000	1,945,000
INVESTMENT INCOME	3,672,397	848.000	562,000
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OTHER REVENUE	3,483,140	3,574,000	3,222,000
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TOTAL REVENUE	275,325.990	290,758,000	305,559,000
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NET EXPENSE	183,065,055	201,366,914	217,652,914
AVAILABLE - REVENUE LESS OPERATING EXPENSE	92,260,935	89,391,086	87,906,086
BOND DEBT SERVICE	78,211,222	81,814,125	89,601,231
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OTHER FINANCIAL ACTIVITIES UTAH COUNTY	6,741,000	6,741,000	-
UTAH COUNTY PREPAID ALLOCATION			(17,000,000)
SERVICE STABILIZATION FUND			(4,000,000)
DISPOSITION OF REAL ESTATE			(5,000,000)
NET OTHER FINANCIAL ACTIVITIES EXPENSE	6,741,000	6,741,000	(26,000,000)
CONTRIBUTION TO CAPITAL RESERVES	62,378,057	20,382,445	25,575,055
DEBTRETIREMENT	7,300,000	7,615,000	7,450,000
NEW DEBT ISSUED	100,000,000	180,000,000	7,450,000
	100,000,000	100,000,000	U

\* The current balance of the Service Stabilization Fund is \$10,267,708

	Actual 2011	Actual 2012	Budgeted 2013
*** UTA BUS DETAIL ***			
*** BUS OPERATIONS ***			
LABOR	30,291,528	29,443,261	28,221,456
FRINGES	13,889,734	13,646,306	13,341,364
SERVICES	73,197	78,095	59,308
FUEL AND LUBRICANTS	66,876	73,848	70,974
SUPPLIES	114,491	141,856	103,752
UTILITIES	34,464	35,207	32,300
TRAVEL & MEETINGS	18,702	19,104	11,200
OTHER	33,960	(89,741)	800
* TOTAL BUS OPERATIONS *	44,522,952	43,347,936	41,841,154
*** BUS MAINTENANCE ***	0.000.000	0.070.004	
	9,902,926	9,876,061	10,157,537
FRINGES	4,385,411	4,470,682	4,723,133
SERVICES	196,100	223,740	185,950
FUEL AND LUBRICANTS	13,400,469	12,833,627	13,481,624
TIRES AND TUBES	1,292,600	1,274,996	1,244,606
PARTS	3,554,423	2,843,958	3,111,840
SUPPLIES	377,214	354,331	329,438
TOOLS	22,992	93,595	28,700
UTILITIES	5,805	7,492	7,400
TRAVEL & MEETINGS	12,495	39,386	12,700
WARRANTY SCRAP RECOVERIES	(273,969)	(253,201)	(221,150)
	(9,397)	(16,293)	1,700
* TOTAL BUS MAINTENANCE *	32,867,071	31,748,374	33,063,478
*** TOTAL BUS SERVICE***	77,390,023	75,096,310	74,904,632
EXPENSES CAPITALIZED	0	0	0
FEDERAL PLANNING FUNDS	(186,460)	0	0
TOTAL OFFSETTING FUNDS	(186,460)	0	0
*** NET BUS SERVICE ***	77,203,563	75,096,310	74,904,632
*** ADMINISTRATIVE SUPPORT***			
LABOR	2,462,323	2,423,585	2,797,776
FRINGES	951,203	927,235	1,107,588
SERVICES	36,421	45,406	74,500
FUEL AND LUBRICANTS	1,791	4,022	5,050
SUPPLIES	66,984	108,929	81,850
UTILITIES	11,746	15,748	16,714
TRAVEL & MEETINGS	24,169	33,524	40,996
MEDIA	2,071	10,604	20,000
OTHER	249,315	218,922	187,465
* TOTAL ADMINISTRATIVE SUPPORT	3,806,024	3,787,975	4,331,938
***TOTAL UTA BUS***	81,009,587	78,884,285	79,236,570
EXPENSES CAPITALIZED			
FEDERAL PLANNING FUNDS	(70,063)	(74,000)	(71,100)
TOTAL OFFSETTING FUNDS	(70,063)	(74,000)	(71,100)
*** NET UTA BUS ***	80,939,524	78,810,285	79,165,470

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2013

	Actual	Actual	Budgeted
	2011	2012	2013
*** RAIL SERVICE DETAIL **		2012	2013
RATE SERVICE DETAIL			
*** RAIL OPERATIONS ***			
LABOR	8,685,052	10,233,951	10,872,036
FRINGES	3,522,327	4,246,205	4,691,745
SERVICES	40,565	55,420	49,614
FUEL AND LUBRICANTS	87,809	112,187	112,400
SUPPLIES	54,761	80,483	64,500
UTILITIES	50,078	73,378	69,419
TRAVEL & MEETINGS	6,969	16,002	17,800
OTHER	39,416	475	0
* TOTAL RAIL OPERATIONS *	12,486,977	14,818,101	15,877,514
*** RAIL VEHICLE MAINTENANCE ***			
LABOR	6,655,693	7,628,384	7,511,038
FRINGES	2,556,603	3,169,986	3,158,287
SERVICES	1,643,494	2,343,378	2,375,000
FUEL AND LUBRICANTS	4,519,001	5,301,195	8,068,675
PARTS	3,757,329	6,773,229	5,355,000
SUPPLIES	524,318	638,764	647,017
TOOLS	71,126	62,540	113,260
UTILITIES	25,088	27,142	35,000
TRAVEL & MEETINGS	17,041	16,160	19,800
WARRANTY SCRAP RECOVERIES	(1,251,730)	(4,111,218)	(609,000)
OTHER	(32,664)	112	(000,000)
* TOTAL RAIL MAINTENANCE *	18,485,300	21,849,672	26,674,077
*** MAINTENANCE OF WAY ***			
LABOR	4,526,211	5,524,337	6,367,686
FRINGES	1,719,945	2,173,661	2,575,513
SERVICES	808,120	720,194	
FUEL AND LUBRICANTS	222,905	255,818	815,000 335,000
PARTS	193,628	489,722	470,000
SUPPLIES	385,689	376,066	470,000
TOOLS	12,568	28,635	25,000
UTILITIES			
TRAVEL & MEETINGS	4,231,991 14,824	5,967,256	7,775,610
WARRANTY SCRAP RECOVERIES		11,349	8,000
OTHER	0	0	(10,000)
* TOTAL MAINTENANCE OF WAY *	(17,010) 12,098,869	(4,517) 15,542,521	500 18,817,518
*** TOTAL RAIL SERVICE***	43,071,146	52,210,294	61,369,109
EXPENSES CAPITALIZED	(6,290,819)	(7,899,961)	(3,053,330)
FEDERAL PLANNING FUNDS	0	0	
TOTAL OFFSETTING FUNDS	(6,290,819)	(7,899,961)	(3,053,330)
*** NET RAIL SERVICE ***	36,780,326	44,310,333	58,315,779

2013

	Actual	Actual	Budgeted
	2011	2012	2013
* * * PARATRANSIT SERVICE DET	AIL ***		_
*** PARATRANSIT OPERATIONS ***			
LABOR	5,206,260	5,067,509	5,478,744
FRINGES	2,305,215	2,356,267	2,558,366
SERVICES	234,420	188,887	243,440
FUEL AND LUBRICANTS	1,133	1,591	1,596
SUPPLIES	74,395	68,830	36,114
UTILITIES	11,871	11,466	12,449
TRAVEL & MEETINGS	25,836	32,011	0
OTHER	6,661	4,042	2,680
* TOTAL RAIL OPERATIONS *	7,865,792	7,730,603	8,333,389
*** PARATRANSIT MAINTENANCE ***			
LABOR	1,472,647	1,581,030	1,658,594
FRINGES	637,114	711,009	775,029
SERVICES	41,576	58,487	45,815
FUEL AND LUBRICANTS	986,129	1,097,179	1,265,929
TIRES/TUBES	119,469	117,495	134,884
PARTS	238,177	326,786	397,162
SUPPLIES	36,403	37,016	38,384
TOOLS	3,547	4,540	1,206
UTILITIES	1,342	2,116	3,000
TRAVEL & MEETINGS	6,273	537	5,000
WARRANTY SCRAP RECOVERIES	(13,340)	(8,730)	0
OTHER	2,880	216	2,178
* TOTAL RAIL MAINTENANCE *	3,532,217	3,927,681	4,327,182
*** TOTAL PARATRANSIT SERVICE***	11,398,009	11,658,284	12,660,572
EXPENSES CAPITALIZED	(22,102)	0	0
FEDERAL PLANNING FUNDS	Û Û	0	0
TOTAL OFFSETTING FUNDS	(22,102)	0	0
*** NET PARATRANSIT SERVICE ***	11,375,907	11,658,284	12,660,572
PURCHASED SERVICES	4,336,584	4,427,810	4,431,178

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	Actual	Actual	Budgeted
	2011	2012	2013
*** VANPOOL/RIDESHARE SERVICE D	ETAIL ***		
* VANPOOL OPERATIONS ***			
LABOR	405,475	461,555	494,985
FRINGES	171,030	196,576	219,417
SERVICES	589,123	49,685	73,270
FUEL	1,508,241	16,280	16,137
SUPPLIES	15,735	22,293	7,613
UTILITIES	1,749	3,059	2,813
INSURANCE	598,368	0	0
TRAVEL & MEETINGS	1,546	3,714	10,289
FEES	(2,761,191)	(159,944)	(135,336)
OTHER	5,822	3,364	21,600
* TOTAL VANPOOL/RDSHR OPERATIONS *	535,897	596,582	710,787
EXPENSES CAPITALIZED	0	0	0
FEDERAL PLANNING FUNDS	(517,641)	(531,950)	(519,539)
TOTAL OFFSETTING FUNDS	(517,641)	(531,950)	(519,539)
* NET VANPOOL/RIDESHARE SERVICE ***	18,256	64,632	191,248

*** OPERATIONS SUPPORT	Actual 2011 DETAIL ***	Actual 2012	Budgeted 2013
LABOR FRINGES SERVICES FUEL AND LUBRICANTS TIRES AND TUBES PARTS SUPPLIES TOOLS REPAIRS UTILITIES TRAVEL & MEETINGS	$\begin{array}{r} 12,068,484\\ 4,559,369\\ 1,831,543\\ 254,821\\ 0\\ 870,211\\ 651,265\\ 54,331\\ 211,258\\ 2,115,648\\ 112,253\end{array}$	13,649,923 5,273,540 3,175,122 350,966 0 748,172 822,480 40,247 101,811 2,326,897 111,271	14,929,896 5,993,221 2,928,282 333,006 550 1,137,917 682,600 62,301 146,500 2,858,261 122,155
WARRANTY SCRAP RECOVERIES	(6,016)	(55,523)	(50,000)
OTHER _	24,550	12,329	(227,380)
*** TOTAL OPERATIONS SUPPORT ***	22,747,717	26,557,235	28,917,309
EXPENSES CAPITALIZED NON-FEDERAL PLANNING FUNDS FEDERAL PLANNING FUNDS	(349,052) 0 0	(442,902) 0 0	(200,700) 0 0
TOTAL OFFSETTING FUNDS	(349,052)	(442,902)	(200,700)
=	22,398,666	26,114,334	28,716,608

Operations Support includes:

Customer Service, Telecommunications, OPO, EFC, Perf Info Financial Services, Facilities, Fleet Engineering, Support Maint Training, Safety & Environmental Management

	Actual 2011	Actual 2012	Budgeted 2013
*** GENERAL & ADMINIS	TRATION DETA	IL ***	
LABOR	14,646,918	14,356,750	14,811,103
FRINGES	4,819,452	4,863,109	4,825,983
SERVICES	5,709,234	6,028,201	4,785,411
FUEL AND LUBRICANTS	60,530	50,061	41,435
SUPPLIES	719,914	466,404	553,692
UTILITIES	654,353	746,787	606,678
INSURANCE	2,397,366	1,605,519	2,279,000
TRAVEL & MEETINGS	757,367	670,451	367,567
MEDIA COSTS	637,742	923,621	677,000
CONTINGENCY	0	0	2,940,300
OTHER	395,074	640,628	716,678
*** TOTAL ADMINISTRATION ***	30,797,950	30,351,531	32,604,847
EXPENSES CAPITALIZED	(5,344,124)	(4,615,956)	(4,652,302)
OFFSETTING NON FEDERAL FL	(152,000)		
FEDERAL PLANNING FUNDS	(802,065)	(947,122)	(281,546)
TOTAL OFFSETTING FUNDS	(6,298,188)	(5,563,078)	(4,933,848)
*** NET ADMINISTRATION EXPENSE ***	24,499,762	24,788,453	27,670,999

Administration includes:

Internal Audit, General Manager, Civil Rights, Board Coordinati Information Services, General Counsel, Risk Mgt, Accounting, Purchasing, Major Program Devlpmt, Org Development Central Support Administration, Chief Performance Officer, Lal Human Resources, General Manager., Chief Communications Chief Capital Development Officer and Public Relations/Marke

## UTAH TRANSIT AUTHORITY PRIMARY TRANSIT DEVELOPMENT PLAN - OPERATING BUDGET SUMMARY

## 2013 - 2017

(\$000)

	TDP BUDGET 2013	TDP ESTIMATED 2014	TDP ESTIMATED 2015	TDP ESTIMATED 2016	TDP ESTIMATED 2017
REVENUE					
PASSENGER REVENUE	49,688	53,830	54,906	56,916	58,884
ADVERTISING REVENUE	1,945	2,003	2,063	2,125	2,189
INVESTMENT REVENUE	562	408	536	608	1,057
SALES TAX REVENUE	201,864	216,707	227,000	238,067	249,970
OTHER REVENUE	3,222	3,318	3,418	3,521	3,626
JOINT DEVELOPMENT	0	1,054	1,640	89	983
FEDERAL OPER./PM RAIL	7,314	7,787	7,896	8,325	20,194
FEDERAL OPER./PREVENT, MAINT.	40,964	40,679	43,819	,	45,305
TOTAL REVENUES	305,559	325,786	341,280	354,330	382,208
EXPENSES					
BUS SERVICE	79,165	81,540	83,987	86,506	89,101
RAIL SERVICE	60,149	69,812	71,907	74,064	76,286
PARATRANSIT SERVICE	18,737	19,299	19,878	20,474	21,088
RIDESHARE/VANPOOL SERVICES	191	0	0	0	0
OPERATIONS SUPPORT	28,717	29,578	30,465	31,379	32,321
<b>GENERAL &amp; ADMINISTRATIVE</b>	27,671	28,501	29,356	30,237	31,144
NET OPERATING EXPENSES	214,630	228,731	235,593	242,661	249,940
Motor Vehicle Registration Revenue	1,786	1,822	1,858	1,895	1,933
AVAILABLE	92,715	98,877	107,545	113,565	134,201

\* Federal, State or Local grants or major capitalized expenses.



# **2.4 PROJECTED BALANCES**

#### FUND BALANCE REPORT 2013 FORECASTED

	General Fund	Rail Construction Fund	Bond Fund	Risk Contingency Fund	PROJECTED All Funds 2013
	Fulld	Fund	Fund	Fund	2013
BEGINNING FUND BALANCE - 1/01/13	279,752,542	0	46,771,927	7,242,114	333,766,583
Revenue:					
Passenger	49,688,000				49,688,000
Advertising	1,945,000				1,945,000
Investment Income	291,930		233,860	36,211	562,000
Sales Tax	201,864,000				201,864,000
Other Revenue	8,222,000				8,222,000
Federal Operating Funds/ Prevent. Maintenance	48,278,000				48,278,000
Offsetting Project Fund	5,231,350				5,231,350
Capital Grants	35,540,236				35,540,236
Debt Issue	0				0
Contributed Capital	7,879,900				7,879,900
TOTAL RESOURCES	358,940,416	0	233,860	36,211	359,210,486
Transfers To (+) / From (-)	-232,915,155	135,863,924	97,051,231		0
TOTAL AVAILABLE RESOURCES	405,777,803	135,863,924	144,057,018	7,278,325	692,977,069
Expenditures:					
Operating Expenses	222,073,350				222,073,350
Debt Service			89,601,231		89,601,231
Debt Retirement			7,450,000		7,450,000
Debt Reserve			0		0
Capital Projects *	52,969,515				52,969,515
Capital - Rail Construction *		135,863,924			135,863,924
Interlocal Agreements Expense		, ,			0
TOTAL EXPENDITURES	275,042,865	135,863,924	97,051,231	0	507,958,020
ENDING FUND BALANCE -12/31/13	130,734,938	0	47,005,787	7,278,325	185,019,049

#### Notes:

\* Detail on Capital items can be found in Section 2.5 Capital Expenditure, Exhibit B; \$52,969,515 Capital Projects + \$135,863,924 2015 Trax & Commuter Rail Projects = \$188,833,439 Total Capital.

#### **Description of Fund Structure**

<u>General Fund</u>: This fund is the chief operating fund of UTA. It is used to account for all financial resources and expenses except those accounted for in the other funds. Payment for the cost of all capital projects are paid out of the general fund with the exception of rail construction (which includes LRT and commuter rail) which is paid for out of the Rail Construction Fund.

Rail Construction Fund: This fund is used for the construction of 2015 and other rail projects, including the procurement of rail vehicles.

Bond Fund: This fund was created to hold monies set aside for the payment of debt service on bonds. The funds are held by a Trustee and administered pursuant to Bond Indenture provisions. The amount in this fund is set by the indenture. This fund also includes any and all Debt Service Reserve accounts.

Risk Contingency Fund: The Risk Contingency Fund is used for UTA's self insurance program. The Utah Governmental Immunity Act, which sets limits for governmental liability, applies to the Authority..



# **2.5 BUDGETED CAPITAL EXPENDITURES**

#### CAPITAL PROJECTS SUMMARY

As part of UTA's budgeting process, each year managers submit to their department directors a list of capital items and projects requested for the upcoming budget year. These items are reviewed by the Directors against the following criteria:

- The Transit Development Plan
- Funding source and cost savings
- Health and safety
- Repair and maintenance of facilities and equipment
- Community obligations
- Opportunity costs
- Support of Strategic Goals
- Special needs and employee morale

After the capital items/project list is compiled and approved by the Corporate Staff, it is submitted to the Board's Planning Committee for approval. Items approved by the Planning Committee will be submitted for final approval to UTA's Board of Trustees. These items must support UTA's Strategic Plan, Board Goals and Corporate Objectives in order to be approved.

Replacement buses, Paratransit vans, Rideshare vans with expansion Rideshare vans and Security Vehicles will arrive in 2013 to update current equipment inventories, expand increasing growth in the Rideshare areas and to increase safety to our customers. Information systems will provide better communication and information within UTA. Facilities, Bus and Rail maintenance is ongoing and will be provided by current UTA staff or contractors within the capital and operating budget. Rail Services projects will add increased capacity.

Funding for the Capital Projects in this Budget come from four major sources:

- 1) Current grants the Authority has received from the federal government which generally require a 3% to 50% local match.
- 2) Future grants anticipated from the Federal Government. These grants also require a local match. If future anticipated grants are not received, capital projects and contingent capital projects either may not be purchased or are purchased with local reserves.
- 3) Local Reserves are accumulated as a result of contributions to capital reserves from excess of operating revenues over Operating Expenses.
- 4) Contributed Capital received from outside sources is used to help offset funds required for a capital project.

Exhibit B shows the major categories of Capital Projects in total and the year these projects will require funding. The table also shows how much will come from current grants, what will be required in future grants and how much local match will come from UTA reserves by fiscal year. Projects in 2013 through 2014 have been included on the request for approval so planning and procurement requirements can begin. Board approval is given only for the 2013 projects. Each year the new Budget cycle requires all projects that have not been completed during the calendar

year to be resubmitted and approved for the next calendar year. Figure 2.5.1 graphically shows the breakdown of the capital budget by major areas and compares the 2013 capital budget with the budgeted amounts from 2012.

Figure 2.5.2 represents a 5 year projected planning summary of capital revenues and expenses. This 5 Year Capital Project Summary is based on the Primary Transit Development Plan (TDP) and projects the capital equipment and project needs of UTA for the next 5 years. Updating this plan in July 2013 will be the first step in the planning process for the 2014 budget. There is also an equivalent operating five year plan that can be found in section 2.3; Summary of Expenditures. Many of the factors relating to this plan are explained in the Budget Message in Section 1.1 under the heading Strategic and Financial Planning Priorities and Issues.

### CAPITAL PROJECTS DESCRIPTION

#### Revenue Service

In 2013 the revenue vehicle purchases consist of 24 CNG 40'replacement buses, 2 Canyon Service 35" buses, 16 Paratransit vehicles and 65 Rideshare vans. These buses will help keep UTA's fleet updated. Funding requirements will be met with a local match, as well as current and future grants. These vehicles will be part of an expansion and replacement program for our fleet. Included in the cost are support and inspection services. Future costs in 2013 are estimated and given for replacement and expansion vehicles for planning purposes. This area also includes funding for replacement of Support Vehicles of \$303,000 and Revenue Service Vehicle Repair Components (such as replacement engines and transmission) of \$1,373,000. These two areas are based on a budgeted 5 year plan and purchases our determined by priorities during the year but must stay within budget.

#### Impact on Operating Budget

The replacement Buses purchased in 2013 will save UTA an estimated 15% in fuel consumption or about \$150,000 which help maintain older buses until they are replaced. Paratransit vans will have little if any impact on the operating budget for 2013, because they are replacing older vehicles but are not increasing operating miles and hours, which are factors in the operating budget. In addition the Capital budget will not need to allocate as much funding for bus and van repair parts during the vehicles warranty period. Expansion vans operating cost in vanpool is offset by the lease payments received for those expansion vans.

#### <u>Technology Office – Information/Communications and ITS</u>

#### **Real Time Passenger Information**

Real Time Passenger Information provides UTA riders with real time travel information and provides UTA Operations valuable decision making information and operational analysis. Onboard technologies determine vehicle location and share the information with central operations. The location information is used to make departure times available on rail platforms through public display signs and through web and smart phone applications. In 2013 the RTPI will be expanded to FrontRunner. Emphasis will be placed on 3<sup>rd</sup> party smart phone application development for which we make available a public feed of real time vehicle location information.

#### Impact on Operating Budget

Operating costs are expected for the licensing and maintenance agreements associated with vendor supplied technologies. Internal support manpower will also be shifted from capital development budgets to operating budgets.

#### **Electronic Fare Collection**

During 2013 EFC will focus on finalization of the product development. A major delivery was achieved and tested during January and the final delivery is expected in August. A prepaid card manager was procured and attention will be given to the deployment and support of a UTA branded prepaid card will begin testing in April and full deployment in local stores and merchants will occur in September. Final inspection and adjustment of on-board technology will occur to ensure it provides the level of location accuracy necessary to process fares based upon distance traveled.

#### Impact on Operating Budget

As the project completes late in 2013 there will be a shift of personnel from capitalized development efforts to operationalized support efforts. The full expense of this shift will not occur until the following year. Monthly hosting costs associated with processing of fare transactions will increase in 2013 as more people utilize contactless payment cards for fare payment. An annual maintenance and support expense associated with the EFC software license will also begin in 2013.

#### Video Surveillance

Video surveillance cameras have been placed on all existing rail platforms and many park and ride lots. During 2013 cameras will be placed on additional rail platforms as they are opened for operation. An operational group required to administer and support the expanding use of cameras will be created. Technology enabling this group to monitor, record, and review any and all cameras will be installed.

#### Facilities & Bus Maintenance and Office Equipment

Two categories are included in this capital project area:

- 1. Facilities Repair and Replace projects. This area works within a 5 year budget guideline. Repair projects such as overhead doors, concrete repair, and various facility maintenance projects are programmed to be accomplished over a 5 year period.
- 2. Office Capital Equipment, which includes printing and copy machines also Safety and Security Equipment and a pool for office equipment that may wear out through out the year.

#### Impact on Operating Budget

This area has little new measurable impact on the operating budget. It does serve to keep our facilities and equipment maintained and updated which adds to UTA employee's ability to achieve our mission.

#### Major Strategic Projects

In 2013 the funding source will be from current grants, local match and contributed capital funds from communities benefiting from the projects.

#### **TRAX** and Street Car Projects

The majority of the capital budget, over \$107 million, will go towards the TRAX (Light Rail) and Street Car Projects which include : Airport and Draper TRAX lines, and the Sugarhouse Street Car line. Expense that are included are planning, engineering, design and construction and startup cost.

#### Impact on Operating Budget

By 2015 UTA will increase operations cost to over \$20million per year for operating the Projects mentioned above. This expense will be offset by farebox revenues and the 2006 Sales Tax Referendum that was approved for these projects.

#### **Transit Enhancements and Security Equipment Projects**

Transit Enhancements provides UTA's passenger amenities with a \$3 million budgeted to be spent on Transit amenities. UTA is dedicated to upgrading facilities for customers and employees.

#### **Facility Projects**

Included is the planning for the Central Bus Facility, Tooele Park and Ride, and planning efforts for the Murray Taylorsville BRT line. Also included are other smaller facilities remodeling and expansions projects that will to take place in 2013.

#### Impact on Operating Budget

Transit enhancements and security equipment add to our ability to serve our customer in an efficient, safer and a more user friendly environment, however, this will have little if any impact on the operating budget. New passenger amenities require less maintenance and allow maintenance personnel additional time for maintaining the increasing size and numbers of future facilities.

More intermodal centers and increased capacity of park-and-ride lots will cause a slight increase in expense to maintain but will be absorbed by the current operating budget and offset somewhat by the increase farebox revenue from additional riders.

#### **Transit Oriented Development Projects**

An increase effort in planning and developing property for Transit Oriented Developments (TOD) that would enhance UTA's transit mission continues to gain momentum. \$1.3 has been budgeted, with revenue covering cost coming mostly from Contributed Capital through interested partners and possible future grants.

#### State of Good Repair Projects

An area of capital expenditures UTA has identified is for facilities and projects to maintain a state of good repair. This has become an increasingly important as UTA grows in services and facilities. In the past many of these projects have been addressed as part of other capital areas. Bud due to the importance and growth in these projects, UTA is recognizing it as its own area of capital expenditures.

Over \$23million will go into updating, repairing and replacement of UTA infrastructure. Projects planned for 2013 include: \$6.6M for Rail Cars rebuilding, over \$10M for track work, and an additional \$5.9M for various State of Good Repair Projects such as above Ground Tanks, Crossover improvements and an asset management pilot program.

#### Rail Projects

#### Vehicle and Equipment Maintenance

These funds will be used to maintain LRT and Commuter Rail vehicles, ticket vending machines, trackage repair, update rail operations infrastructure .

#### Impact on Operating Budget

The projects will be absorbed as part of the routine maintenance budget.
## UTAH TRANSIT AUTHORITY 2013 CAPITAL BUDGET 12/19/2012

	Capital Budget 2013			ojected Capital xpenditures 2014
Revenue Service & Support Vehicles				
24CNG 40' Buses	\$	12,000,000		
16 Para transit Vans	\$	2,163,089		
65 Rideshare Vans	\$	2,543,360		
2 Canyon Service 35' Buses	S	910,732		
Replacement Support Vehicles	\$	303,000		
Components (Engines, Transmissions, Batteries)	\$	1,373,000		
	\$	19,293,181	\$	20,465,000
Information / Communication / ITS				
EFC Distance Base Fares and Prepaid Cards	S	5,979,639		
New Radio Communication System	Ś	3,401,250		
TOPS Upgrade/Replacement Operations System	ś	2,000,000		
ITS Strategic Plan Pool including:	Ś	3,589,736		
Network Infrastructure Replacement,	5	5,365,750		
Video Surveillance, AVL Passenger information				
Technology Capital Pool	\$	807,377		
	\$	15,778,002	\$	5,341,000
Facilities, Maintenance and Office Equipment Facilities Repair and Replace including: Facility repairs, Replace Axle Hoist	\$	1,991,285		
CNG Repair Bays, Asphalt Repairs				
Office Capital Equipment	\$	414,445		
* Safety and Security	ŝ	1,210,000		
	\$	3,615,730	\$	4,164,000
Major Strategic Projects				
2015 Rail Projects	Ś	90,000,000		
Sugarhouse Street Car	\$	17,137,529		
Central Bus Facility	s	5,560,000		
Topele Park and Ride	\$	2,000,000		
Murray Taylorsville BRT	\$	1,870,500		
Provo Orem BRT	s	500,000		
* MSP and Transit Enhancement Projects	ŝ	3,050,502		
mor and transic enhancement (rojects	\$	120,118,531	S	15,350,000
Transit Oriented Development				
* TOD studies and developments including:	Ş	1,301,600		
Sandy, 39th South, Provo, Jordan Gateway and other potential TOD areas.				
	S	1,301,600	S	-

#### State of Good Repair Projects

SD-1X0 Rail Cars Rebuild Program	S	6,672,000		
700 So. Track work	\$ \$	4,200,000		
Replace Tactile on N/S Line & U Line	-	3,500,000		
Upgrade grade crossings	S	3,000,000		
State of Good Repair Projects including:	\$	5,928,800		
Asset Mgmt. Pilot, Above Ground Tanks Crossover improvements				
• • •	S	23,300,800	\$	10,000,000
Rail Maintenance Projects				
Rail Vehicle Maintenance and Infrastructure Repair	\$	5,425,595		
	S	5,425,595	\$	5,624,000
	S	188,833,439	S	60,944,000
Source of Funds for Capital Items	~	25 540 226		
Current & Future Grants	\$	35,540,236		
Local & Other Contributions	S	7,879,900		
UTA Funding	5	145,413,303		
	S	188,833,439		

\* Within these line items there are conditional projects based on receiving Grants and Contributed Capital before proceeding







#### UTAH TRANSIT AUTHORITY

#### 2013 - 2017

Figure 2.5.2

	Budget 2013	Projected 2014	Estimated 2015	Estimated 2016	Estimated 2017
CAPITAL FUNDING					
GRANTS, FUTURE GRANTS AND CONTRIBUTED CAPITAL	\$ 59,973	\$ 14,236	\$ 11,664	\$ 9,281	\$ 8,482
BONDING	\$-	\$-	\$-	\$ -	\$-
BEGINNING CAPITAL RESERVE	\$ 373,042	\$ 206,250	\$ 165,330	\$ 145,444	\$ 124,115
NET REVENUES FOR DEBT SERVICE AND CAPITAL	\$ 95,858	\$ 99,677	\$ 108,345	\$ 113,565	\$ 134,201
TOTAL SOURCES OF FUNDS FOR CAPITAL ITEMS	\$ 528,873	\$ 320,163	\$ 285,340	\$ 268,290	\$ 266,798

## CAPITAL EXPENSES

REVENUE SERVICE VEHICLES	\$ 19,293	\$ 20,465	\$ 2,874	\$ 2,897	\$ 3,002
INFORMATION / COMMUNICATION /ITS	\$ 15,778	\$ 5,341	\$ 5,555	\$ 5,777	\$ 6,008
FACILITIES, MAINTENANCE AND OFFICE EQUIPMENT	\$ 3,616	\$ 4,164	\$ 4,331	\$ 4,504	\$ 4,684
MAJOR STRATEGIC PROJECTS	\$ 120,751	\$ 16,014	\$ 10,745	\$ 7,747	\$ 8,049
STATE OF GOOD REPAIR PROJECTS	\$ 23,301	\$ 10,000	\$ 10,300	\$ 10,609	\$ 10,927
RAIL PROJECTS	\$ 5,426	\$ 5,643	\$ 5,868	\$ 6,103	\$ 6,347
ADDITIONAL CAPITAL REDUCTIONS	0	\$ (3,500)	\$ (3,605)	\$ (3,713)	\$ (3,825)
DEBT SERVICE	\$ 124,253	\$ 94,001	\$ 97,599	\$ 100,713	\$ 110,548
TOTAL EXPENSE OF CAPITAL ITEMS	\$ 312,418	\$ 152,129	\$ 133,668	\$ 134,638	\$ 145,742
ADDITIONS TO / (USE OF RESERVES)	\$ 216,455	\$ 168,034	\$ 151,672	\$ 133,652	\$ 121,056

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# **2.6 CURRENT DEBT OBLIGATIONS**

	Date of	Coupon		Principal Amount
Description	Maturity	<u>Rates</u>		Payable
Senior Debt:				
Series 2005 A, Sales Tax Revenue Refunding Bonds (Advanced Refunding of a Portion of the 1997 A Bonds)				
	June 15, 2013	3.75%	\$	1,215,000
	June 15, 2014	5.00%	\$	1,270,000
	June 15, 2015 June 15, 2016	5.00% 5.25%	\$ \$	1,330,000 1,400,000
	June 15, 2017	5.25%	\$ \$	1,470,000
	June 15, 2018	5.25%	\$	1,550,000
	June 15, 2019	5.25%	\$	1,635,000
	June 15, 2020	5.25%	\$	1,720,000
	June 15, 2021 June 15, 2022	5.25% 5.25%	\$ \$	1,815,000 1,915,000
	June 10, 2022	0.2070	\$	15,320,000
			¥	10,020,000
Series 2005 B, Sales Tax Revenue Bonds** (Commuter Rail North Project)				
	June 15, 2013	4.00%	\$	2,300,000
	June 15, 2014	4.00%	\$	2,400,000
	June 15, 2015	4.00%	\$	2,525,000
	June 15, 2021 June 15, 2022	4.125% 4.125%	\$ \$	3,300,000 3,450,000
	June 15, 2025	4.25%	\$	6,175,000
			\$	20,150,000
**A portion of the 2005 B Bonds were legally defeased by the 2007 A Bond in escrow. Maturities shown above were not defeased and remain outstand Series 2006 C, Sales Tax Revenue Refunding Bonds				
(Advanced Refunding of a Portion of the 2002 A Bonds)				
	June 15, 2013	5.00%	\$	3,935,000
	June 15, 2014 June 15, 2015	5.00% 5.25%	\$ \$	4,135,000 4,340,000
	June 15, 2016	5.00%	↓ \$	4,570,000
	June 15, 2017	5.25%	\$	4,825,000
	June 15, 2018	5.25%	\$	5,085,000
	June 15, 2019	5.25%	\$	5,350,000
	June 15, 2020 June 15, 2021	5.25% 5.25%	\$ \$	5,635,000 5,950,000
	June 15, 2022	5.25%	Ψ \$	6,265,000
	June 15, 2023	5.25%	\$	6,605,000
	June 15, 2025	5.25%	\$	14,305,000
	June 15, 2027	5.25%	\$	15,865,000
	June 15, 2029 June 15, 2032	5.25% 5.25%	\$ \$	17,630,000 30,155,000
		0.2070	<u>↓</u> \$	134,650,000
Series 2008 A, Sales Tax Revenue Bonds			÷	,,
(2015 Construction Projects)				
	June 15, 2018	5.00%	\$	19,225,000
	June 15, 2019	5.25%	\$	20,235,000
	June 15, 2020 June 15, 2021	5.00% 5.00%	\$ \$	21,300,000 22,390,000
	June 15, 2021 June 15, 2022	5.25%	э \$	23,570,000
	June 15, 2023	5.25%	\$	24,840,000
	June 15, 2024	5.00%	\$	26,145,000
	June 15, 2025	5.00%	\$	27,485,000
	June 15, 2026 June 15, 2027	5.00% 5.00%	\$ \$	28,895,000 30,380,000
	June 15, 2028	5.00%	\$	31,935,000
	-			

	June 15, 2032	4.75%	¢	60,000,000
			\$	
	June 15, 2032	5.00%	\$	84,660,000
	June 15, 2036	5.00%	\$	176,355,000
	June 15, 2038	5.25%	\$	102,585,000
			\$	700,000,000
Series 2009 A, Sales Tax Revenue Bonds				
(2015 Construction Projects)				
	June 15, 2020	5.00%	\$	3,090,000
	June 15, 2021	4.00%	\$	1,000,000
	June 15, 2022	4.00%	\$	1,000,000
	June 15, 2023	5.00%	\$	5,625,000
	June 15, 2024	5.00%	\$	5,905,000
	June 15, 2026	4.20%	\$	500,000
	June 15, 2026	5.00%	\$	5,980,000
	June 15, 2027	5.00%	\$	6,800,000
	June 15, 2028	5.00%	\$	7,150,000
	June 15, 2020	4.375%	\$	
		5.00%		1,520,000
	June 15, 2029	5.00%	\$	5,980,000
			\$	44,550,000
Series 2009 B, Sales Tax Revenue Bonds (Issuer Subsidy - Build America Bo	unde)			
(2015 Construction Projects)	inus)			
	June 15, 2039	5.937%	\$	261,450,000
	Julie 15, 2059	5.957 76	Φ	201,450,000
Total Outstanding Senior Debt			\$	1,176,120,000
Total outduinting control boot			Ψ	1,170,120,000
Subordinate Debt:				
Series 2006 A, Subordinated Sales Tax Revenue Bonds				
(Commuter Rail North Project)				
	huma (E. 0000	Variable Date	¢	74 400 000
	June 15, 2036	Variable Rate,	\$	71,490,000
		Daily Reset		
Series 2006 D. Subardinated Salas Tay Devenue Banda				
Series 2006 B, Subordinated Sales Tax Revenue Bonds				
(Commuter Rail North Project)	1 15 .0000		•	
	June 15, 2036	Variable Rate,	\$	71,490,000
		Daily Reset		
Carias 2007 A. Subardinated Cales Tay Devenue and Defunding Devel				
Series 2007 A, Subordinated Sales Tax Revenue and Refunding Bonds				
(Commuter Rail North and 2015 Projects and Advanced Refunding of				
a Portion of the 2005 B Bonds)				
	1 15 0010	= 0004		
	June 15, 2016	5.00%	\$	2,320,000
	June 15, 2017	5.00%	\$	2,455,000
	June 15, 2018	5.00%	\$	2,565,000
	June 15, 2018 ***	4.55%	\$	10,329,334
	June 15, 2019	5.00%	\$	2,710,000
	June 15, 2019 ***	4.64%	\$	9,771,326
	June 15, 2020	5.00%	\$	2,850,000
	June 15, 2020 ***	4.70%	\$	9,259,694
	June 15, 2021 ***	4.770%	\$	8,755,180
	June 15, 2022 ***	4.830%	\$	8,278,939
	June 15, 2023 ***	4.88%	\$	7,831,818
	June 15, 2024	5.00%	\$	10,860,000
	June 15, 2024 ***	4.90%	\$	7,438,365
	June 15, 2025 ***	4.92%	φ \$	7,062,011
	June 15, 2026 ***	4.950%	↓ \$	6,689,720
	June 15, 2020	4.970%	\$	6,345,703
	June 15, 2028	5.000% 4.990%	\$	19,310,000
	June 15, 2028 ***		\$	6,016,922
	June 15, 2029 ***	5.000%	\$	5,715,229
	June 15, 2030 ***	5.01%	\$	5,427,758
	June 15, 2031	5.00%	\$	22,455,000
	June 15, 2031 ***	5.02%	\$	5,153,661
	June 15, 2032 ***	5.03%	\$	7,225,945
	June 15, 2033 ***	5.04%	\$	4,643,391

	June 15, 2034 *** June 15, 2035 June 15, 2035 *** June 15, 2036 *** June 15, 2037 ***	5.05% 5.000% 5.050% 5.050% 5.050%	\$ \$ \$ \$ \$ \$ \$ \$	4,407,672 63,270,000 4,193,275 3,988,031 <u>3,795,134</u> 261,124,109
***These are capital appreciation bonds.				
Series 2010, Subordinated Sales Tax Revenue Bonds (Issuer Subsidy - Build (2015 Construction Projects)	America Bonds)			
	June 15, 2040	5.705%	\$	200,000,000
Series 2012, Subordinated Sales Tax Revenue and Refunding Bonds (FrontLines 2015 Projects)				
(······	June 15, 2015	4.00%	\$	3,245,000
	June 15, 2016	4.00%	\$	5,275,000
	June 15, 2017	5.00%	\$	4,245,000
	June 15, 2021	5.00%	\$	2,840,000
	June 15, 2022	5.00%	\$	2,985,000
	June 15, 2023	5.00%	\$ \$	3,140,000
	June 15, 2024	5.00%	\$	3,300,000
	June 15, 2025	5.00%	\$	3,470,000
	June 15, 2026	5.00%	\$	3,545,000
	June 15, 2027	5.00%	\$	3,665,000
	June 15, 2028	5.00%	\$	3,850,000
	June 15, 2029	5.00%	\$	4,050,000
	June 15, 2030	5.00%	\$	4,255,000
	June 15, 2031	5.00%	\$	4,475,000
	June 15, 2032	5.00%	\$	4,705,000
	June 15, 2039	4.00%	\$	73,600,000
	June 15, 2042	5.00%	<u>\$</u>	164,875,000
			\$	295,520,000
Total Outstanding Subordinate Debt			\$	899,624,109

Total Outstanding Sales Tax and Transportation Revenue Debt

\$ 2,075,744,109

#### LEGAL DEBT LIMIT (as of 1/1/13)

Utah Transit Authority has a legal debt limitation not to exceed 3% aggregate of the fair market value of all real and personal property in the District. This means that the total amount of bonds, notes, warrants or any other type of obligations issued or outstanding will not be greater than 3% of property in the District. The calculation below, as of January 2012, is based on estimated fair market value for 2011 and uniform fees for 2010, in the areas located within the authority's service district.

#### Total Legal Debt Limit

Fair Market Value (2012 estimate) Debt Limit: 3% of assessed value	\$ 192,106,522,465 @ 3% 5,763,195,674
Debt applicable to limitation Total applicable debt	\$2,075,744,109
Plus unamortized bond premium, net of deferred amounts on refundings	\$ 33,703,806
Total debt applicable to limitation	\$ 2,109,447,915
Unused Legal Debt Limit	\$ 3,653,747,759





## Utah Transit Authority Board of Trustees January 2013





## GENERAL MANAGER AND OFFICE OF THE GENERAL MANAGER

## **Department Function:**

The General Manager's staff is comprised of nine functions including; Office of the General Manager, Office of the General Counsel, Communications & Customer Focus, Business Solutions & Technology, Operations & Vehicle Maintenance, Finance & Administration, Planning, and Capital Development. The General Manager's staff is charged with leading the Authority's overall corporate communications activities, facilitate community and government relations efforts, assist the Authority's customers in obtaining information on transit services, oversee media and publicity activities, support internal communications and coordinate the work of the Board of Trustees. Additionally, the departments are responsible for overseeing the budget process, generating financial analyses, and conducting public opinion and market expectation research.

The General Manager's Areas of Emphasis include the following:

- Provide a personal "one-on-one" focus with customers, employees and stakeholders
- Continue the move towards a sustainable, environmentally conscious organization and operation
- Create and operate a first-class family of services which is a single transportation network focused on achieving unprecedented operational excellence
- Maintain and build innovative partnerships among all within UTA
- Create a culture of collaboration which promotes mutual respect, trust, transparency and excellence



## Office of the General Manager:

This organizational area provides direct support for the General Manager on a daily basis in areas including Federal, State, and Local Governmental Relations, Board coordination, and prioritization of the General Manager's schedule. It also assures that assignments are made to others on behalf of the General Manager and completes special projects.

## **Capital Development:**

This group functions as a service organization to the broader UTA to provide the management and pre-operational development of physical assets and the post operational management of them for the organization (bus and rail construction projects, information technology, transit oriented development, maintenance facilities, etc.). This breaks generally into two groups, activities which occur prior to operations (environmental planning, design, construction and commissioning and turnover) and the management of assets once in operation (cataloguing assets, permitting utility crossings, rental of sale of UTA owned property, preparing maintenance plans, performing major construction work relating to that maintenance, maintenance of UTA facilities).

## **Planning:**

This area works with the General Manager to develop the short and long-term vision for the direction of the organization including the development of the Long Range Plan; growth, land use, management of assets, TOD/TAD, etc. as well as the Short Range Plan; cities, land use planning, station planning, TOD/TAD, etc and the Strategic plan; Metropolitan Planning Organization (MPO) coordination and Grant management.

## **Operations & Vehicle Maintenance:**

This organization brings the Business Units together under a centralized area to provide a cohesive, single operational plan which provides an excellent service to customers and maintains a localized approach in delivery of the plan. This was identified as one of the organization's strengths during the assessment team review. A key role of the leader of this area will be to provide the performance specifications for the Regional General Managers (RGMs) while allowing them to develop the best approach to meet the operational needs of the local area.

## **Communications & Customer Focus:**

The primary functions of this area are centered on understanding and meeting the interests of internal and external customers. This organization is paired with the Business Solutions and Technology area. The two areas have several similar and potentially symbiotic functions. Specifically, these include fares, communications, and marketing.

## **Business Solutions & Technology:**

This area provides the organization with the ability to gather and disseminate data and assists the other functional areas with analysis to allow for improved decision making. It establishes performance requirements, evaluates the operations of the organization, suggests methods that may assist in a more business like operation, and develops tools which are helpful in accomplishment of these ends.

#### Finance & Administration:

The Support Services Department provides support to the organization in managing its financial, human, and materials resources and safeguarding its customers, employees and property. Support Services is responsible for reporting on the Authority's fiscal activities through monthly and annual financial reports as well as debt administration, cash flow planning, fare collection, and investment activities. This group manages the financial sustainability of the organization, analyzes economic conditions and estimates future conditions. Management of all funds and the tools to do so are critical areas in this function. This assures that all those responsible for meeting these requirements report to the leader of this area. Human resources are managed by hiring the best employees, providing competitive salary and benefits, and carrying out the Authority's Positive People Management and 'leadership development programs. Goods and services are acquired through competitive processes to get the best value for the Authority. A safe commuting and working environment is provided for customers and employees through various methods of policing to insure order and the protection of customers, employees and property from crime.

#### **Government Resources:**

Responsibilities of this area include; a) direct supervision of Transit Oriented Development (T.O.D.) project manager and b) joint responsibility under the General Manager for Government Relations. Responsibilities of the President of Government Relations include all T.O.D. project management, intermediary between transit project people (Chief Capital

Development Officer) and T.O.D. communications with developers and third parties regarding T.O.D., and relationships with governmental agencies representing T.O.D.





## Utah Transit Authority Office of the General Manager January 2013





## Utah Transit Authority General Manager January 2013

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## Department Name: Chief Capital Development Officer:

Capital Development Steve Meyer

## **Department Function:**

The Capital Development Department is comprised of engineering and construction, geographic information systems, real estate acquisition and management and Transit Oriented Development (TOD) activities. The Capital Development Department is responsible for short and long-range planning and programming, development of UTA transit and facilities projects, engineering and construction, environmental analysis/documentation, geographic information system, real estate acquisition and management, and transit oriented development. The department works innovatively to generate revenue on the federal, state and local levels and to utilize creative funding measures as well as resourceful cost saving techniques. Capital Development is also responsible for the development, engineering, design, construction and oversight of bus rapid transit, light rail lines, commuter rail, park and ride lots and other major transportation facilities.





Utah Transit Authority Chief Capital Development Officer January 2013



## Department Name: Chief Planning Officer:

Planning Matt Sibul

## **Department Function:**

The Planning Department works with the General Manager to develop the short and long-term vision for the direction of the organization. Planning is comprised of three groups: long-range and strategic planning, project development and system planning, and financial planning and grants management. Planning is responsible for short (1-5 years) and long-range (10-30 years) planning and programming. Planning of UTA transit and facilities projects, as well as 'active transportation' or biking, walking, urban planning and land use are all part of this department. The funding portion of the planning department works innovatively to generate revenue on the federal, state and local levels and to utilize creative funding measures.





Utah Transit Authority Chief Planning Officer January 2013





# OPERATIONS AND VEHICLE MAINTENANCE

## **Department Name: Chief Operating Officer:**

## **Department Function:**

The Operations and Vehicle Maintenance Departments, under the direction of the Chief Operating Office and five Regional General Managers (RGMs), have approximately 1629 employees of which 57% are Operators, 26% work in Maintenance and the remaining 17% are Administrative employees.

We provide fixed-route bus, paratransit; vanpool/rideshare, light-rail and commuter rail services covering approximately 1,400 square miles. We have a fleet of more than 600 fixedroute buses which include hybrid-electric, ski, over-the-road coaches and over 100 Paratransit buses. In addition, we operate 80 light-rail vehicles, 40 commuter rail cars and 18 locomotives. We serve more than 6500 bus tops, 41 light-rail and 8 commuter rail stations with an annual ridership currently up to 41 million.

The Operations and Vehicle Maintenance group is responsible for delivering all of UTA's transit service on a daily basis. In addition, the group plans, maintains and supports transit service through a number of support processes. Each of these processes is a controlled process under UTA's ISO 9001 Quality and Performance Management System (QPMS).

In addition to the QPMS controlled processes, the Operations and Vehicle Maintenance Group is responsible for a number of safety processes, i.e., safety committees, regulatory safety oversight, accident response, accident reporting and analysis.

## **Roles and Responsibilities:**

- Operations (RGMs of Bus/Rail)
- Operating Plan
- Vehicle Maintenance
- Body Shop
- Service Planning and Implementation
- Marketing
- Labor Relations
- Parts Management
- Maintenance-of-Way and Rail Facilities
- **Operator and Maintenance Training**
- Service Planning
- **Operational Planning**
- Fleet Planning
- Fleet Analysis •
- Transit Operations Communication Center

#### Formal Coordinating Processes:

- Centralized coordination of service planning and system performance monitoring.
- Operations staff meetings/Business Unit Forum
- Change Day process for coordinating tasks associated with service changes
- Monthly operational performance reporting
- Safety Committees
- Business Analyst Forum
- Maintenance Technical Forum
- Transportation Technical Forum

#### **BUSINESS UNITS:**

#### Mt. Ogden Business Unit – Bruce Cardon, Regional General Manager:

The Mt. Ogden Business Unit has made Safety, Customer Service, Process Effectiveness and Cost Efficiency our strategic focus. We provide leadership in Box Elder, Weber and Northern Davis Counties for the planning and execution of transportation services in the region. Business Unit staff work closely with our employees, passengers, corporate staff, and local leaders to provide excellent service with a commitment to responsible use of resources.

Our motto is "Where kindness, fairness, and respect are our commitment to ourselves and our community." As we live our motto and pursue our strategic focus, we excel in meeting and exceeding business unit, corporate, and board goals and improve the quality of life for those who live in our service area.

#### Timpanogos Business Unit – Hugh Johnson, Regional General Manager:

The Timpanogos Business unit's vision of a county-wide transit system is now more a reality than ever with the recent expansion of the Transit District to include all of Utah County. This change will present more opportunities and challenges in providing an effective and efficient transit system that meets the needs of our expanded service area.

In carrying out this vision the Timpanogos Business Unit cooperates with our metropolitan planning organization, the Mountainlands Association of Governments, and local elected officials to carry out short and long range transit projects and service plans. Local bus service, express bus service to Salt Lake County, direct connections to UTA's light rail system (TRAX), special services, paratransit service, as well as commuter services such as van pools and carpooling are provided. A significant part of the Timpanogos planning process includes the development of a plan for integration of rail service into Utah County's transit opportunities.

The Timpanogos Business Unit staff participates regularly with local planning groups such as the Utah County Regional Planning Committee, the Utah County Council of Governments, and the Mountainlands Association of Governments' Technical Planning Committee. Involvement in transportation open houses, along with other local planning committees and transportation activities, has helped UTA become recognized as a significant partner in solving the unique transportation needs of Utah County.

## Salt Lake Business Unit – Lorin Simpson, Regional General Manager:

The Salt Lake Business Unit is one of three business units that serve the residents of the Salt Lake Valley. The SLBU is responsible for the Utah Transit Authority's core fifteen, twenty, and thirty-minute fixed route bus service, Ski Service, Bus Rapid Transit (BRT) express and local bus service. SLBU's primary emphasis is to provide effective and reliable connectivity to, and between, bus, light rail, heavy rail and flex routing services for our patrons. The SLBU is primarily responsible for the operations, maintenance and short term planning of bus service for Salt Lake County. The SLBU partners with the Salt Lake Support team who provide long term service planning, marketing and government relations. The SLBU consists of two garages (Meadowbrook and Central).

## Special Services Business Unit – Cherryl Beveridge, Regional General Manager:

The Special Service Business Unit is responsible for Utah Transit Authority's Paratransit, Flex Route (Route Deviation), Vanpool, Carshare, and promoting alternative modes of transportation through Rideshare programs including bicycle commuting, carpool matching, community vans and alternative work schedules.

Our mission is the reduction of single occupancy vehicle trips by connecting the community through alternative modes of transportation provided by the Special Services Business Unit.

The Special Services Business Unit is responsible for determining Paratransit eligibility for people applying for paratransit service, scheduling transportation appropriate with a rider's conditions of eligibility throughout our service area. Insuring that the equipment necessary to provide transportation represents a positive image of UTA through committed employees who maintain the fleet according to the Preventative Maintenance (PM) schedule, schedule the transportation efficiently, and delivers transportation as scheduled in accordance with federal mandates.

The Special Services Business Unit is also responsible for marketing, development and delivery of all transportation for "FLEX" route deviation requests for all riders in Brigham City, Tooele, Grantsville, Sandy, Draper and Riverton.

Special Services Business Unit Maintenance is responsible for maintaining the fleet and monitoring preventative maintenance inspections of the fleets operated by MV Transit, Utah Valley Paratransit, and Tooele services. It is also responsible for the single largest fleet in the organization with the combined services of Paratransit and vanpool which totals almost 700 vehicles (150 Paratransit and 550 Van-pool).

The van-pool program continues to be reevaluated and adjusted to meet market demands. Our fleet of 7-passenger mini-vans demand continues to increase due to the market change. New pricing occurs in conjunction with UTA's fuel surcharge schedule to meet the departmental goal of sustainability. The pricing structure includes 100% of the costs (fuel, maintenance, insurance, administrative costs). The maintenance of the fleet is being managed by experts who confirm the appropriate preventative maintenance is completed as scheduled, and the cost of that service is appropriate. Individual agreements require all rides that make this choice for transportation pay for the services they receive through the pre-established pricing structure.

## Rail Services - Paul O'Brien, Regional General Manager:

Rail Service is responsible for the operation and maintenance of the Utah Transit Authority's rail services, including FrontRunner, TRAX, and UTA managed railroad service, the facilities to support rail service, for providing expertise and technical support to the Capital Development group, and for providing support to other UTA departments and outside agencies on issues relating to rail service. The Rail Operations area (FrontRunner, TRAX) provides scheduled service, operates extra service, controls right-of-way access, and manages railroad activity. The Rail Vehicle Maintenance area (FrontRunner, TRAX) maintains the rail vehicles, provides technical support, both internal and external, manages the introduction of new cars into the fleet, manages the locomotive maintenance contractor (FrontRunner), and ensures a smooth flow of parts and supplies. The Rail Infrastructure area maintains all of the support components necessary to provide service including track, traction power equipment, signals, grade crossing equipment, fare vending machines, and rail service buildings and related equipment. The buildings include the Midvale Rail Service Center building and equipment, the Warm Springs Rail Service Center building and equipment, the Maintenance of Way Building and equipment, the Midvale Paint and Body Shop, and the Jordan River Rail Service Center. In addition to service related facilities, the Infrastructure group inspects and maintains UTA owned and leased track which is used by two short line railroad carriers. The Rail Infrastructure area also performs vital miscellaneous duties such as dealing with outside agencies, consultants, contractors and supporting the work of the Capital Development group.

All areas work closely with other UTA departments to provide the most effective and efficient rail service possible. Rail Operations closely coordinates with Bus Operations to ensure a high level of response to system abnormalities, major special events or construction projects. Rail Vehicle Maintenance is in constant contact with the Finance group and the Regional Bus Business Units to ensure that effective coordination is maintained in hiring and training and levels of parts and supplies are regulated in an efficient manner. Rail Infrastructure assists and supports the Facilities Maintenance and Capital Development areas by providing equipment, backup support and technical support. All areas strive to project a positive, professional image both in providing regularly scheduled and special event services and by working closely with Community Relations to

foster support for UTA.

Rail Service has expanded to support the Frontlines 2015 Program while maintaining a state of good repair preventive maintenance policy beginning with lines which were opened in 1999. Rail Service has an active community outreach program to promote safety and awareness among organized groups ranging from Boy Scouts to the Women's Transportation Seminar.





# Utah Transit Authority Chief Operating Officer January 2013

UTA



# COMMUNICATIONS AND CUSTOMER FOCUS

Communications and Customer Focus Andrea Packer, Chief Communications and Customer Focus Officer

## **Department Function:**

The Communications and Customer Focus staff is comprised of four departments including Public Relations and Marketing, Customer Service, Labor Relations and Fare Strategy. The Communications and Customer Focus staff is charged with leading the Authority's overall corporate communications and customer driven initiatives and programs, facilitating community and government relations efforts, assisting the Authority's customers in obtaining information on transit services, overseeing media and publicity activities. Additionally, the department is responsible for coordinating public opinion and market research. The staff is also charged to facilitate labor relations activities, to establish and maintain employee communications initiatives, and to coordinate broad fare strategy and product initiatives.

In 2013, the Public Relations and Marketing department will continue to be responsible for establishing and maintaining a consistent brand identity for UTA. The group will coordinate major marketing campaigns, facilitate public outreach and involvement programs for the Authority's major capital projects and service changes, coordinate various public relations efforts with elected officials and stakeholders, lead marketing and communications initiatives for individual business units and communicate with agency employees. Additionally, the department will continue to evaluate the agency's customer information, signage and materials and make adjustments and design changes that provide for better information and that reflect UTA's brand. This group will also create and implement major public events that celebrate agency milestones, provide messaging expertise for Authority initiatives and issues, continue to coordinate UTA's media relations efforts, maintain key community relationships, and work proactively with the media and provide crisis communications expertise as necessary. In addition, the department will continue to manage website development and content management, social media programs that provide an additional avenue of communicating with our customers, and graphic arts and video production services.

The Customer Service Department will continue to provide critical information to customers regarding route information, trip planning, and other complexities that affect the customer's transportation needs. The group will also maintain its role in receiving, logging and tracking customer comments and feedback with accuracy and timeliness, which will be used by the business units to improve service and customer interactions and provide regular reports to the executive team so that trends can be identified and acted upon.

Fare Strategy & Operations department is comprised of several analysts that are primarily focused on fares: fare strategy, fare policy, fare structure, and fare collection. In addition to establishing fare policy, operating & monitoring UTA's electronic fare collection system (EFC), administering existing 3rd party programs (e.g. EcoPass, EdPass, SkiPass), validating & analyzing EFC ridership data, and coordinating fares-related change day activities, this group is actively engaged in testing and marketing activities relating to the Q3 2013 rollout of prepaid smartcards. This group is also currently exploring the feasibility of a distance-based fare structure. The group's mission is to reduce investment per rider (IPR) by increasing fare

revenue through the marketing, operation, and evolution of UTA's fare collection system.

The Labor Relations and Performance Improvement departments will continue to facilitate internal and external communication regarding agency and labor issues, lead employee relations initiatives, and serve as personnel and organizational development resource for UTA and its business units.

The Labor Relations department will focus on implementation of a newly negotiated Collective Bargaining Agreement (CBA). The team will continue to work with business unit management and union leaders on issue resolution, problem solving, and CBA interpretation issues.

The Performance Improvement department will provide design and implementation of an organization wide employee engagement initiative, responsive to feedback from the employee engagement survey. This group will continue to facilitate cross function teams focused on problem solving.





Utah Transit Authority Chief Communications & Customer Focus Officer January 2013





# BUSINESS SOLUTIONS AND TECHNOLOGY

## **Department Name: Chief Technology Officer:**

## Business Solutions and Technology Clair Fiet

## **Department Function:**

The primary focus of the Business Solutions Office is to use appropriate technology deployment to improve Utah Transit Authority's (UTA's) services to its customers, increase operational efficiencies, improve operations and management performance and enhance our image in the eyes of the public as a means to develop ridership. Opportunities for technology application exist in providing customer information, enhancing the riding experience through information, entertainment, reliability and travel time reduction. During 2013, special emphasis will be placed on Electronic Fare Collection (EFC) to utilize prepaid UTA cards as a means of fare payment. Additional development of the EFC will add capability of charging fares based upon distance traveled. Technology deployments will serve clearly defined management, performance and customer needs to improve UTA's effectiveness in the community and continue to improve its position in the industry.

Information Systems, a department within the Business Solutions Office, provides support for computer and data network needs, telephone communication and radio communication. Special attention is given to the security of data and computer network to protect against the ever-growing threat of intrusion and ever-changing offering of cellular and portable devices. Information systems will provide programming and data management services to business units and departments in support of their goals. Emphasis in 2013 will be on performance measurement and reporting for all technology systems.

Recognition of needs to maintain a "state of good repair" of technology equipment will drive the development of a Technology Advisory Group. This group, comprised of delegates from each Executive, will review and prioritize technology projects over the year. The goal is to align the technology strategy with corporate direction while maintaining core technology services.





Utah Transit Authority Chief Business Solutions and Technology Officer January 2013



Electronic Communications Tech

Systems Adminístrator


# FINANCIAL AND SUPPORT SERVICES

# Department Name: Chief Financial Officer: Department Function:

# Financial and Support Services Robert Biles

The Administrative Services Department provides support to the organization in managing its financial, human and material resources. Administrative Services is responsible for reporting on the Authority's fiscal activities through monthly and annual financial reports as well as debt administration, budgeting, cash flow planning, fare collection and investment activities. Human resources are managed by hiring the best employees, providing competitive salary and benefits and carrying out the Authority's Positive People Management program. Employee skills are developed and maintained through numerous training programs, both in-house and through outside sources. Goods and services are acquired through competitive processes to get the best value for the Authority.

The following departments are included in Administrative Services: Accounting, Financial Services and Fare Collection, Human Resources, Contracts and Procurements, Purchasing and Materials Management, and Budget.





Utah Transit Authority Chief Finances & Support Services Officer January 2013





# Department Name: President:

# Government Resources Bruce T. Jones

## **Department Function:**

### Roles and Responsibilities of the Government Resources:

- Transit Oriented Development (TOD):
  - 1. Management of work and daily coordination of work
  - 2. Development and negotiation of agreements
  - 3. Issue resolution
  - 4. Coordination with developers
  - 5. Financial Plan

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- 6. Determination of UTA's role in the development
- 7. Budgets and accounting
- Government Relations:
  - 1. Coordination with the Office of the General Manager regarding Federal Interaction
  - 2. Manage the regular interaction and coordination with State Legislature.

#### Formal Coordinating Processes of Transit Oriented Development:

- Application of Resources The TOD Manager will act as the coordinating mechanism between the TOD office and Capital to build the team using TOD staff and Capital resources. The TOD group, Capital Development and the Developer would provide staffs to form a project team whom are lead by TOD through the procurement of the developer and to completions of contract. The Capital Development project manager becomes the lead to design and construct (if UTA constructed facilities) or design review and construction oversight (if Developer constructed and UTA operated and maintained).
- Project Initiation the group will make use of the partnering process to align goals, create issue escalation resolution ladders, define and agree on roles and responsibilities, create the "us again the project" feeling that crates a focus toward risk reduction and problem solving. Main the process with regular evaluations and forward looking issue resolution events.
- Daily Management of the Work The project would be managed by an assigned project manager from TOD. In addition, the Capital group would assign a Technical Lead who would transition to the project manager for construction of the project. The Technical Lead and Capital Management staff would assist the TOD group with contract negotiations,

scope of work and cost estimates. Scope, schedule and budget would be managed using the Integrated Process Control System (IPCS). Weekly progress events would be facilitated by a Contract Administrator assigned to the project and would review schedule, issues, resource allocation and budget.



### **Government Relations:**

- Government Relations is taking on an increasingly important role inside UTA. The current objectives of the activity are related to our ability to 1) meet external expectations, 2) obtain resources and support, 3) meet accountability requirements, and 4) understand the interests and objectives of the broader community.
- The Office of the General Manager and the office of the President of Government Resources act to coordinate the activities associated with the Government Relations. The President of Government Resources acts as the direct liaison – Point of Contact with Utah State Government officials. The assigned coordinator from the Office of the General Manager acts as the focal point for external contacts and aim issues to appropriate internal point. They will gather information for contact and follow-up. A key to success is the education of roles/interests/responsibilities with external stakeholders as well as internal staff and managers.

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# **Department Name: Areas of Responsibility:**

# **Chief Safety Officer:**

Safety Safety, Public Safety, Emergency Dave Goeres

## **Department Functions:**

**Safety -** The UTA Safety department has the responsibility for providing safety oversight of construction and operation for all modes of transit services which includes: FrontRunner commuter rail, TRAX light rail, fixed bus service, special services and van pool. This oversight includes the construction of systems and the work environment for operators, mechanics and administrative staff. Providing a safe and efficient transit service for passengers and a safe and healthful work environment and for all employees is the first priority of UTA, and the focus of improving our safety culture. A safety budget is developed to support safety improvements as needed for projects, personnel, training, industrial hygiene testing and safety equipment. The safety department personnel are responsible for the development of overall safety plans for UTA, and the coordination with local municipalities, the State Safety Oversight (SSO), and the Federal Railroad and Transit Administrations. Safety Administrators have a primary role in the functioning of safety committees, which has a primary purpose to observe, track and mitigate hazards.

**Public Safety -** Public Safety has responsibility to provide a secure transit system for all modes of UTA transit. This includes the buses, trains, transit stations and UTA operations, maintenance and administrative facilities. As a result, customers and employees enjoy an environment made safe by fully certified peace officers and facility security staff. UTA Public Safety personnel are out on the transit system daily, and respond to calls to perform a full spectrum of policing functions. The Public Safety Department provides a police dispatch service which monitors and dispatches calls to officers. With the additions of FrontRunner South, Airport, Draper and Sugar House lines, 2013 will bring new growth challenges to the department. Fare enforcement, law and order and incident investigation and scene management are primary functions of the department. This will require continued personnel training and coordination with many city agencies and other UTA departments. UTA Police are an active member of the Valley Police Chief Alliance.

**Emergency Management** – The role of emergency management within UTA is to coordinate participation and response to incidents and natural disasters which may occur. This is done by ensuring the appropriate emergency preparation plans required for our facilities and systems are completed, and by planning and conducting drills and exercises to evaluate UTA response. Emergency response coordinates closely with all business units, and with state and local officials to ensure the role of UTA in a regional event is well planned and executed. Emergency management staff coordinates with UTA's fire life safety and security committee (FLSSC) to plan, conduct and evaluate emergency response drills in preparation for new rail lines, and annually to ensure compliance with requirements.



Utah Transit Authority Chief Safety Officer January 2013



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# Department Name: Director:

# Internal Auditor Alan Maughan

## **Department Function:**

The primary responsibility of the Internal Audit Department is to assist the Board of Trustees, Pension Committee, standing committees and management in effectively discharging their responsibilities by furnishing to them objective analyses of reviews of financial and operational policies and procedures, appraisals and recommendations. The specific objectives of the internal audit program are as follows:

- Determine the adequacy of the system of internal control.
  - 1. The plan of organization and the procedures and records related to the decision process leading to management's authorization of transactions.
  - 2. The plan of organization and the procedures and records to ensure that:
    - a. Assets are safeguarded.
    - b. Transactions are recorded as authorized in conformance to Generally Accepted Accounting Principles (GAAP) or applicable regulation.
    - c. Transactions are recorded in accordance with OMB A-133: Audits of States, Local Governments and Non-Profit Organizations, Government Auditing Standards (Yellow Book), and Governmental GAAP.
    - d. Assets are periodically compared to records of accountability.
- Review all organization units for policy compliance.
- Determine compliance with local, state and federal laws and regulations.
- Test the financial reports for accuracy.
- Check the reliability of the accounting reporting system.
- Analyze for improvements in controls, procedures and utilization of assets, personnel and resources.
- Coordinate the work of the outside auditors and act as liaison.
- Provide a psychological deterrent to fraud and staff a fraud hotline.

Report findings and recommend corrective action to the Board of Trustees and management.









# **OFFICE OF GENERAL COUNSEL**

Office of General Counsel Bruce T. Jones

## **Department Function:**

The Office of General Counsel (the "Office") serves as the exclusive source of legal assistance to departments, as well as serving as legal counsel for specific Utah Transit Authority matters as they relate to the Board of Trustees. The Office also provides routine and general legal consultation to the Authority's management, executives and staff on issues that affect the operations of the Authority. The Office coordinates requests for legal services from Authority departments that require outside expertise in particular areas of law and provides general coordination and oversight of outside counsel. The Office processes and responds to all Government Records Access and Management requests. The Office is responsible for overseeing all state legislative issues affecting the Authority including reviewing legislation, drafting alternative language when requested or as otherwise necessary. The Office reviews and approves all contracts executed by the Authority personnel and participates in contract workouts. The Office participates on the negotiation teams for the collective bargaining agreement with the Union. The Office is responsible for overseeing all labor arbitration hearings. The Office reviews, drafts, and processes all corporate and departmental policies The Office oversees all regulatory proceedings and filings for regulated and procedures. carriers, including light rail and commuter rail. The Office drafts and approves major interlocal agreements.

The Claims and Insurance Unit of the Office processes all claims for personal injury, property damage and workers' compensation and pursues recovery claims on behalf of the Authority. The Claims and Insurance Unit is also responsible for overseeing the insurance portfolio of the Authority.

The Civil Rights Unit of the Office ensures the Authority remains in compliance with federal laws and regulations regarding (EEO) Equal Employment Opportunity, the Title VI nondiscrimination in federally-assisted programs (transportation) the (DBE) Disadvantage Business Enterprise and the (ADA) Americans with Disabilities Act. The Civil Rights Unit advocates for the Authority's internal and external customers in matters involving services provided and also provides training as needed in order to assure continued Federal Transit Administration funding of the Authority and continued service for our internal and external customers in the areas of EEO for all applicants and employees, transportation service equity, non-discriminatory, accessible and inclusive transportation services for riders with disabilities and contracting/business opportunities for DBE's.

The Transit Oriented Development ("TOD") Unit is responsible for short and long-range TOD planning and development of Authority facilities projects and properties including but not limited to development, construction, acquisition and management of TOD in compliance with Federal and State laws.

Utah Transit Authority General Counsel January 2013







## <u>APPENDIX</u>

# **Utah Transit Authority and Community Profile**

## UTAH TRANSIT AUTHORITY PROFILE

History:	The Utah Transit Authority was incorporated on March 2, 1970 under authority of the Utah Public Transit District Act of 1969 to provide a public mass transportation system for Utah communities. The UTA system began operation August 10, 1970 in Salt Lake County with 67 buses.
	Today, UTA operates 479 vehicles, 140 light rail vehicles, 18 commuter rail locomotives and 63 commuter rail passenger cars in a 1,600 square mile service area that stretches over six counties from Payson to Brigham City. The Authority operates in one of the largest geographical service areas of any transit agency in the U.S. and serves a population of approximately 2.2 million
Oversight and Governance:	UTA is not a state agency; it is a political subdivision of the State of Utah. Oversight of UTA is exercised by a 15-member Board of Trustees appointed by elected officials within the municipalities and counties within the transit District that pay a local sales tax to support UTA's operation. Through UTA's enabling legislation, the Utah State Legislature determines the number and manner in which board members are appointed. Board members are appointed to serve four-year terms, with a limit of three consecutive terms.
	UTA Board representation: There are seven members who represent Salt Lake County; one who represents unincorporated Salt Lake County; one member from Salt Lake City; one member from Utah County; one each from Davis and Weber counties; one member representing the governor; one representing the Speaker of the Utah House of Representatives; one representing the Utah State Senate; and one representing the Utah Transportation Commission.
Administration:	UTA is managed by a General Manager, in accordance with the direction, goals and policies of the Board of Trustees. The General Manager supervises an executive staff of seven Chiefs. The General Counsel and Internal Auditor for the Authority report to the Board of Trustees.

Metropolitan Planning	
Organizations:	The Metropolitan Planning Organizations (MPO) for the Wasatch Front region or urbanized area, Wasatch Front Regional Council and Mountainland Association of Governments are responsible for developing long range transportation plans for their areas. These plans address highway networks, transit service, airports, bicycling and pedestrian facilities, and are based on projected population and employment trends. All of UTA and UDOT's long-range transportation plans are developed in cooperation with and approved by WFRC and MAG.
Funding:	The State of Utah does not provide any operational funding or capital funding to UTA. UTA's operational funding comes from the local municipalities and/or counties that have voted to annex to the transit district and pay up to $\frac{1}{2}$ of 1% local option sales tax.
	It is projected that in 2013, UTA will receive approximately 23% of the operating cost from passengers as fares paid for service.
	UTA receives both formula and discretionary federal funds as authorized by MAP 21. Formula funds are allocated through Operating/Preventative Maintenance Grants as defined by the National Transit Database.
	Discretionary funds allow 50 to 80% of the capital costs for light rail, streetcar, commuter rail, and BRT to be paid from federal funds through the Fixed Guideway Capital Investment Grants Program (New Starts/Small Starts), provided that there is a 20 to 50% local match and available ongoing operational funds. These helped fund recent rail expansions (FrontLines 2015), and UTA may seek these funds for future projects. Other smaller discretionary funding opportunities are also being pursued.
	Appropriations for both formula and discretionary funds are made by Congress on an annual basis.
Service/Fleet Info:	<ul> <li>Service area covers 1,600 square miles - Payson to Brigham City</li> <li>6-county area (Salt Lake, Davis, Weber, parts of Box Elder, Tooele and Utah)</li> <li>105 routes - 6,600 bus stops</li> <li>479 active buses, 112 active paratransit vehicles, and 140 TRAX vehicles, 63 commuter passenger rail vehicles and 18 commuter locomotives, and 441 vanpools</li> <li>Bike racks are installed on all UTA buses</li> <li>UTA ski service runs from November through Easter seven days a week to four resorts in Big and Little Cottonwood Canyons as well as ski resorts in Provo Canyon and Ogden.</li> </ul>
Ridership:	
	<ul> <li>152,654 average weekday (2012)</li> <li>42,806,077 total annual passenger trips (2012)</li> </ul>

• 42,806,077 total annual passenger trips (2012)

#### UTA Services and Rider Programs:

- Fixed route bus service
- TRAX (light rail)
- FrontRunner (commuter rail)
- Paratransit (disabled customer service)
- Rideshare (carpooling and vanpooling)
- Eco-Pass (group discount program)
- Ed Pass (school discount program)
- Ski bus service
- Bike racks
- Monthly passes
- Free fare zone
- UTA web site

#### **Projects:**

- TRAX 15-mile North/South light rail line completed December 1999.
- University Stadium Extension (Downtown Salt Lake City to University of Utah) light rail line completed December 2001
- Medical Center Extension (University Stadium to the University Hospital) completed September 2003
- FrontRunner from Salt Lake City to Ogden completed April 2008
- Intermodal Hub Extension (Arena Station to Salt Lake Central) completed April 2008
- Mid-Jordan and West Valley TRAX opened August 2011
- Bus Rapid Transit: 3500 South (9 miles) completed July 2008
- FrontRunner South from Provo to Salt Lake City completed December 2012
- Airport and Draper Light Rail Extensions will open in 2013
- Sugar House Streetcar will open in 2013
- Provo/Orem BRT (10 miles) scheduled for 2015

#### **COMMUNITY PROFILE**

The Authority's Service Area is the region referred to as the Wasatch Front. The population of the Utah Transit Authority's Service Area is approximately 2.2 million.

**Box Elder County**. The Authority services only a portion of Box Elder County, comprised of the cities of Brigham, Perry and Willard and some unincorporated areas. Box Elder County (the fourth largest county in the State) accounts for approximately 2% of the population and approximately 2% of the nonagricultural employment of the service area of the Authority. The principal city is Brigham City. The county's population increased approximately 16.91% from 2000 to 2010. The largest employment sectors are manufacturing, wholesale and retail trade, and government. Major employers include Alliant Tech – Thiokol Propulsion Group, AutoLiv ASP, La-Z-Boy, Utah and WalMart Distribution Center.

**Davis County**. Davis County accounts for approximately 14% of the population and approximately 10% of the nonagricultural employment of the service area of the Authority. The principal cities include Bountiful, Centerville, Farmington, Kaysville, Layton and Clearfield. The county's population increased approximately 28.24% from 2000 to 2010. The largest employment sectors are wholesale and retail trade; government, and service. Major employers include Hill Air Force Base, the Freeport Center, Davis County School District, Smith's Foods and Albertson's Foods.

**Salt Lake County**. Salt Lake County accounts for approximately 50% of the population and approximately 61% of the nonagricultural employment of the Service Area of the Authority. Salt Lake City is the capital and largest city in the state. The principal cities include Salt Lake City, West Valley City and Sandy City. Due to continuous economic and population growth, most of the cities in Salt Lake County have grown into a single large metropolitan area, with Salt Lake City being the commercial center of this metropolis. The county's population increased approximately 14.61% from 2000 to 2010. The largest employment sectors are service; wholesale and retail trade; and government. Major employers include the University of Utah (including the hospital), State of Utah, Granite and Jordan School Districts, Salt Lake County, Intermountain Health Care, Inc. and The Church of Jesus Christ of Latter-day Saints.

**Northern Tooele County**. The Authority services only the northern portion of Tooele County, which comprises the cities of Tooele and Grantsville and some unincorporated areas. Tooele County accounts for approximately 2% of the population and approximately 1% of the nonagricultural employment of the service area of the Authority. The principal cities include Tooele and Grantsville. The county's population increased approximately 42.92% from 2000 to 2010. The largest employment sectors are government; wholesale and retail trade; and transportation, communications and public utilities. Major employers include the Tooele Army Depot, Tooele County School District, Dugway Proving Grounds and US Magnesium Corporation of Salt Lake City.

**Utah County**. Utah County accounts for approximately 21% of the population and approximately 16% of the nonagricultural employment of the service area of the Authority. The principal cities include Provo and Orem. The county's population increased approximately 40.17% from 2000 to 2010. The largest employment sectors are service; wholesale and retail trade; and manufacturing. Major employers include Brigham Young University, Alpine, Provo and Nebo School Districts, Utah Valley State College, Intermountain Health Care, Inc. and Novell, Inc.

**Weber County**. Weber County accounts for approximately 11% of the population and approximately 10% of the nonagricultural employment of the Service Area of the Authority. The principal city is Ogden. The county's population increased approximately 17.66% from 2000 to 2010. The largest employment sectors are; service; wholesale and retail trade; and government. Major employers include the Internal Revenue Service, Weber State University, AutoLiv ASP, McKay Dee Medical Center, and Weber and Ogden City School Districts.



# **2013 BUDGET GLOSSARY**

Accounting System - Utah Transit Authority is a single enterprise that uses the accrual method of accounting. Under this method of accounting, revenues are recorded when earned and expenses are recorded as soon as they result in liabilities for benefits received.

Accrual Accounting - A basis of accounting in which revenues and expenditures are allocated to the year in which they are incurred, as opposed to when cash is actually received or spent.

**ADA - Americans with Disabilities Act -** Passed by the federal legislature in 1990, this Act provides comprehensive guidelines designed to protect disabled individuals against discrimination.

AGC - Associated General Contractors

Articulated Bus - A bus, usually 55 feet or more in length with two connected passenger compartments, which bends at the connecting point when turning a corner.

ATU - Amalgamated Transit Union

**Bond** - Long or Short- term debt issued by an Authority to help finance new acquisitions of property, facilities and equipment.

**BRT** – Bus Rapid Transit - a bus system similar to a fixed guide-way system that includes all or some of the following features: Limited Stops, Traffic Signal priority, Separate Lanes, Dedicated Right of Way, Station Services, Docking Systems and other enhancements.

**Balanced Budget** - A financial plan that matches all planned revenues and expenditures with proposed service levels.

**Budget Message -** The opening section of the budget document, which provides the UTA Board and the public with a general summary of the most important aspects of the budget, changes from current and previous fiscal years.

**Budget Document** – A formal plan of action for a specified time period that is expressed in monetary terms.

**Capital Budget** - A portion of the annual operating budget that appropriates funds for the purchase of capital equipment items. These expenditures are separated from regular operating items such as salaries, supplies, services and utilities. The capital budget includes funds for capital equipment purchases such as vehicles, construction of new facilities, office equipment, maintenance machinery, microcomputers and off-site improvements. They are distinguished from operating items by their value (greater than \$5,000) and projected useful life (greater than one year).

**Capital Grant** – Monies received from a grantor, primarily the Federal Transit Administration, (FTA) used to acquire fixed assets.

**Capital Reserve** - An account used to segregate a portion of the Authority's equity to be used for future capital program expenditures.

**C.E.O. Quality Program** - A program in operation in which the Bus Operator is the CEO of his bus. CEO stands for Control of the bus, always being on time never Early, and always **O**n route.

**CMAQ (Congestion Mitigation and Air Quality)** - Grant program funded by highway program money in MAP-21 to reduce congestion and improve air quality.

**Debt** - The amount of money required to pay interest and principal on the Authority's borrowed funds.

**Debt Limit** – A legal limit of total amount of bonds, notes, warrants or any other type of obligation issued or outstanding that can not be exceeded by the Authority.

**Department** - An organizational unit responsible for carrying out major Authority functions, such as operations, administration, and community relations.

**Distinguished Budget Presentation Awards Program** – A voluntary awards program administered by the Government Finance Officers Association to encourage governments to prepare effective budget documents.

**Ends Policies** – Polices to guide the Utah Transit Authority toward the ends to be achieved via the means to those ends.

**Enterprise Fund** – A fund that gives the flexibility to account separately for all financial activities associated with a broad range of municipal services. It establishes a separate accounting and financial reporting mechanism for municipal services for which a fee is charged in exchange for goods or services. Revenues and expenses of the service are segregated into a fund with financial statements separate from all other governmental activities.

**Extra board** – Operators who have no assigned run but are used to cover runs deliberately left open or runs left open because of absence of assigned operators.

**Farebox Revenues** – All revenues gained from the sale of passenger tickets, passes, tokens or other instruments of fare payment.

**Flextrans Transportation** - A major Authority program whereby transportation services are provided to the transportation disabled.

## FRA - Federal Railroad Administration

**Fringe Benefits** - Benefits provided to the employee such as FICA, Pension, Medical & Dental insurance, Life, Short and Long Term Disability insurance, Unemployment insurance, Tool and Uniform allowance and Educational reimbursement.

**FTA - Federal Transit Administration** - Formerly the Urban Mass Transportation Administration (UMTA), the FTA provides capital and operating funds to the Agency.

**FTE – Full Time Equivalent Positions –** A part time position converted to a decimal equivalent of a full time position based on 2,080 hours per year. For example a part time position working 20 hours per week would be the equivalent of .5 of a full time position.

**Fund Balance** – is generally defined as the difference between a fund's assets and liabilities. An adequate fund balance is necessary for numerous reasons, such as to have funds available in case of an emergency or unexpected events, to maintain or enhance the Authorities position and related bond ratings, to provide cash for operations prior to receipt of revenues and to maximize investment earnings.

**GASB - General Accounting Standards Board** – An independent, professional body to establish standards of accounting and financial reporting applicable to state and local governmental entities.

Goal - A statement of broad direction, purpose or intent.

**Grants** - A contribution by a government or other organization to support a particular function. Grants may be classified as either operational or capital.

**Hybird bus** – One that runs on hybrid propulsion; a vehicle power system that runs on electrical power supplied by an onboard generator powered by an internal combustion engine.

**Internal Controls** – Methods and measures implemented to safeguard assets, provide for accuracy of accounting data, and encourage compliance with polices.

**Intermodal** - Those issues or activities which involve or affect more than one mode of transportation, including transportation connections, choices, cooperation and coordination of various modes. Intermodal is also known as "multimodal".

Intermodal Centers - A location where various types of transportation modes meet.

Investments – Securities purchased for the generation of income in the form of interest.

**ITS - Intelligent Transportation System** – The use of computer technology to improve transportation systems.

**Joint development** – Projects undertaken by the public and private sectors in partnership. Usually refers to real estate projects and transit projects undertaken adjacent to, above and /or below each other as a means of financing transit projects with minimal public expense.

**Light Rail** - An electric railway with a light volume traffic capacity as compared to heavy rail. Light rail may use shared or exclusive rights-of-way, high or low platform loading, and multi-car trains or single cars. Also known as "streetcar," "trolley car," and "tramway".

**Local Match** - The portion of funding provided by UTA or other contributors (as opposed to funding provided at the Federal level) towards purchase of capital items.

**Low-floor vehicles** – Vehicles which have entranceways and floors closer to the ground for easier access by those with disabilities.

LRT – Light rail transit

LRV - Light Rail Vehicles - These vehicles are used on the TRAX Light Rail System.

MAP-21 – Moving Ahead for Progress in the 21<sup>st</sup> Century – Federal legislation signed into law on July 6, 2012, funding surface transportation programs at over \$105 billion for fiscal years 2013 and 2014.

### MIS – Majors Investment Study

**MPO** – **Metropolitan Planning Organization** - Local group that selects highway and transit projects to which funds will be granted.

**Operating Budget** - A plan outlining expenditures and proposed sources of financing current service. The operating budget does not include capital or reserve monies. The principle sources of revenue are operating income, sales tax, investment income, and federal grants. All departments are financed through this budget.

**Operating Revenue** - Funds that the Authority receives as income to pay for ongoing operations. It includes such items as: sales taxes, fares, interest earnings, and grant revenues. Operating revenues are used to pay for day-to-day services.

**Operation Expenses** - This term refers to expenditures paid to obtain goods or services; including items such as payroll, services, supplies, fuel, utilities, insurance, etc. Capital expenditures are not included.

**OV&P - Employee Partnering and Visioning Training** - A week-long program in which operators receive and give input on information about the authority, its people and operations.

**Paratransit** - Transportation service, comparable to fixed-route service, required by the Americans with Disabilities Act (ADA) of 1990 for individuals with disabilities who are unable to use fixed-route transportation systems.

**Park & Ride Lots** - Parking lots provided for patrons to park their vehicles in while commuting on buses or the light rail system.

**Passengers** – The number of transit vehicle boardings, including charter and special trips. Each passenger is counted each time that person boards a vehicle.

**Passenger miles** – Total number of miles traveled by passengers on a vehicle. (One bus with 10 passengers traveling 10 miles equals 100 passenger miles.)

**Performance Measures** – Data collected to determine how effective or efficient a program is in achieving its objectives.

**Personnel** – This item includes the cost of all salaries, wages, overtime, and benefits associated with the Authority staff.

**Platform Hours** – Time during which an operator operates the revenue vehicle, either in line service or deadheading.

**PM – Preventative Maintenance Funds** – Funding provided by the Federal Transit Administration for preventative maintenance of UTA's fleet.

**Policy Document** – A statement of organization-wide financial and programmatic policies and goals that address long-term concerns and issues.

**Program Budget** – A budget that focuses upon the goals and objectives of an Authority, rather than upon its organizational budget units or object classes of expenditure.

Rapid transit - Synonym for fixed guideway public transport (usually rail).

**Reserve** – An account used to indicate the purpose (insurance or capital) for which the Agency's year-end balances may be used.

Revenue – Receipts from the sale of a product or provision of service.

**Revenue Hours** –Hours a transit vehicle travels while in revenue service. A transit vehicle is in revenue service only when the vehicle is available to the public.

**Revenue Miles** – Miles a transit vehicle travels while in revenue service. A transit vehicle is in revenue service only when the vehicle is available to the public.

RFP – Request for proposal.

**Rideshare**- Transportation provided to industry to promote carpooling to UTA and in companysponsored vans.

SAFETEA-LU – The Safe, Accountable, Flexible and Efficient Transportation Equity Act - A Legacy for Users - The U.S. DOT's six-year \$286 billion surface transportation legislation, signed into law on August 10, 2005

Sales Tax – This tax is levied by the State within the service district for the Authority.

**Scheduled Miles** – Total service scheduled. It is computed from internal planning documents and includes the whole trip (e.g., deadhead, layover/recovery, and actual picking up and discharging of passengers).

**Special Bus Revenue** – Revenues generated from special engagements such as special trips to Provo for Brigham Young University football games.

**Strategic Projects** – Projects that prepare UTA for future growth and transportation needs of the community along the Wasatch Front.

**TIP** – **Transportation Improvement Program** - Federally mandated state program of projects to be implemented over several years.

**TRAX Light Rail** – The UTA light rail system, consisting of the red (University of Utah to Daybreak), blue (Downtown to Sandy), green (Downtown to West Valley), and Airport (Downtown to Salt Lake City Airport) lines.

**Transit Development Plan – TDP-** an in-house model developed to forecast cash flow for the next 30 years. It is also used as a sensitivity analysis tool for adding various programs and projects to UTA's system by showing the cost impact the program may have on our current system.

### **UDOT** – Utah Department of Transportation

UZA – Urbanized area - One designated by the Census Bureau as having at least 50,000 inhabitants in a central city or two adjacent cities.

**Vision Statement** – This statement provides long-term guidance to the Authority's purpose and objectives. This Vision Statement is the basis of the Authority's yearly objectives.

**University** / **Medical Center Light Rail** – A light rail system starting in Salt Lake City, intersecting the north south Trax line, and continuing to the University of Utah and the University Medical Center.