

COVID RIDER SURVEY RESULTS **FALL 2020**

We received 2,029 responses from 115 unique zip codes

have ridden during COVID-19

66%



of current riders ride at least 1 time per week

62%

of current nonriders rode at least 1 time per week prior to COVID

74%

have access to alternative transportation use an electronic fare card from a university or employer

58%

76% of participants said they ARE aware of safety measures UTA has taken during COVID-19



School or work from home: 28% School or work on site: 40% A mix of home and on site: 23%

Later than January 1: 35% I don't know: 33% Has returned: 23%

Likely: 49% Unlikely: 41%

Factors that will increase likelihood of riding

Current Riders



1. Cleaning/

Disinfecting

2. Passenger Loads/ Social Distancing



3. Increased Service Levels



4. Reduced Fares



1. Passenger Loads/Social Distancing









2. Cleaning/ Disinfecting

3. Required to work on-site

4. Increased Service Levels